

Appendix 2: The Resident Survey Results Table

QUESTIONS <i>(Percentages figures are the percentage satisfied, good and excellent)</i>	2018 (431 responses)	2017 (610 responses)	2016 (136 responses)	2015 (461 responses)	2014 (608 responses)	2013 (829 responses)	2012 (1583 responses)	Overall 2012-18 Average (responses 4658)	2008/09 LGA Place Survey (1224 responses)
How would you rate the refuse collection service at Fylde	94%	90%	92%	97%	94%	95%	93%	94%	76%
How would you the household recycling service at Fylde	89%	86%	87%	93%	92%	93%	91%	90%	78%
How would you the parks and open spaces in Fylde	96%	93%	98%	95%	94%	94%	93%	95%	68%
How would you the cleanliness of the streets in Fylde	78%	73%	83%	85%	83%	83%	81%	81%	65%
How would you the planning service at Fylde*	68%	60%	79%	69%	63%	70%	71%	69%	52%
How would you the customer service at Fylde*	87%	74%	89%	89%	89%	88%	90%	87%	n/a
Overall I would rate the Fylde as a place to visit	97%	95%	90%	97%	97%	97%	95%	95%	n/a
Overall I would rate Fylde as a place to live	95%	94%	99%	97%	97%	97%	95%	96%	87%
How would you the value for money I receive from Fylde Council	78%	70%	82%	84%	85%	85%	81%	81%	63%
Overall and taking everything into account , would rate Fylde Council	86%	76%	87%	92%	90%	90%	88%	88%	n/a

*Only includes percentage of the respondents that **have used** the service

N.B. **Removed in 2014 Questions** – Q) How would you rate the shopping facilities in Fylde **and** Q) Rate the feeling of being safe when out at night.