

## DECISION ITEM

REPORT OF	MEETING	DATE	ITEM NO
DEVELOPMENT SERVICES	ENVIRONMENT, HEALTH AND HOUSING	5 NOVEMBER 2019	6
<b>CARE AND REPAIR SERVICE (WYRE AND FYLDE) 2015 TO 2019</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY

The Care & Repair Service (Wyre & Fylde) is administered from Wyre Council on behalf of both Councils. The service is a “not for profit” home improvement agency. It is available to older people and adults with disabilities (‘eligible persons’) in Wyre and Fylde, and is delivered in two distinct parts.

1. The first element of the service is the **CORE SERVICE** which is designed to facilitate repairs and adaptations to enable someone to stay in their home.
2. The second element of the service is the **HANDYMAN** scheme. The aim of this scheme is to keep people safe in their homes and to prevent the risk of trips and falls. It provides minor aids and help with small jobs around the house to eligible persons.

A review of the Care and Repair service/commissioning strategy was undertaken by Lancashire County Council (LCC) in 2014 and this required a ‘partnering arrangement’ between Fylde and Wyre councils to agree, with LCC, to deliver the joint service, with Wyre Council as the lead authority. Additional services were included and the annual contribution of £30,000 provided by each Wyre and Fylde Councils be fixed and committed for 3 to 5 years along with funding from LCC under the **INTEGRATED HOME IMPROVEMENT SERVICE**. The current contract value in 2019/20 from LCC was £168,460.24. With annual contribution of £30,000 from both Wyre and Fylde Councils, the total funding to run the service in 2019/20 was £228,000.

On the 14<sup>th</sup> February 2019, LCC Full Council meeting approved a proposal for the cessation of the **INTEGRATED HOME IMPROVEMENT SERVICES** across Lancashire. As a result Wyre Council have approached Fylde Council for an agreement in principal to continue the Care and Repair Service in its current form to continue to provide the **CORE SERVICE** and the **HANDYMAN SERVICES** from 31<sup>st</sup> March 2020. The request to Fylde Council is to continue with the £30,000 commitment under the current funding agreement, plus as additional £40,000, for a grant period to be agreed. A total annual funding commitment of £70,000.

Due to the issues with future funding uncertainty Wyre Council have reviewed the management structure of Care and Repair service as they felt there was a need to better align Care and Repair services with delivery of the Disabled Facilities Grant (DFG) in Wyre and to have a management system in place that works closely with the delivery of DFGs and Care and Repair Services. Appendix 3 of this report provide a diagrammatic chart of services for older and disabled persons in Fylde.

This report provides an analysis the data provided from annual reports provided by Care and Repair over the 4 years of the current agreement from 2015/16 to 2018/19 and responses received from a survey undertaken by Fylde Council posted to 1000 applicants with Fylde addresses that had used the Care and Repair Service in the last 12 months.

## RECOMMENDATIONS

Committee are requested to: (Commentary on these options is provided in paragraphs 51 to 54)

1. Approve Fylde Council continuing to fund the service at the current level of £30,000 for 2020/21, to allow the Council time to consider the most appropriate arrangements for providing the Core and Handyman service in Fylde. This will be dependent on funding being confirmed by the CCG and data provided on a quarterly basis for residents accessing the service within Fylde; and
2. Wyre Council be invited to come to the next meeting of this Committee to provide information on the delivery of the service in Fylde and costs to deliver that service
3. Fylde Council to explore potential sources of funding to develop the service within Fylde.

## SUMMARY OF PREVIOUS DECISIONS

Community Focus Committee, 04/12/2014 – Resolved to recommend to Cabinet the partnering arrangement for Care and Repair in the report.

Cabinet 04/01/2015 – Care and Repair Update 2014/15

Cabinet 11/02/2015 – Recommend partnering proposals contained in the report.

Environment, Health and Housing Committee 21/02/2017 – Information Item Care and Repair Update 2015/16

Environment, Health and Housing Committee 13/03/2018 – Information Item Care and Repair Update 2016/17

Environment, Health and Housing Committee 08/01/2019 – Information Item Care and Repair Update 2017/18

## CORPORATE PRIORITIES

Spending your money in the most efficient way to achieve excellent services ( <b>Value for Money</b> )	✓
Delivering the services that customers expect of an excellent council ( <b>Clean and Green</b> )	✓
Working with all partners ( <b>Vibrant Economy</b> )	✓
To make sure Fylde continues to be one of the most desirable places to live ( <b>A Great Place to Live</b> )	
Promoting Fylde as a great destination to visit ( <b>A Great Place to Visit</b> )	

## REPORT

### BACKGROUND

1. The Care & Repair Service (Wyre & Fylde) is administered from Wyre BC on behalf of both Councils.
2. Care & Repair (Wyre and Fylde) is one of approximately 200 Home Improvement Agencies operating within the UK. Home Improvement Agencies are not for profit, locally based organisations, that assist vulnerable homeowners and private sector tenants who are older or disabled, providing a range of advice and support to assist in repairing, improving and maintaining their homes.
3. The services provided are cross-cutting, addressing housing, health, social care and community issues, with a prime purpose to enable people to remain living independently in their own homes, maintaining comfort, safety and security.
4. The service is a “not for profit” home improvement agency. It is available to older people and adults with disabilities (‘eligible persons’) in Wyre and Fylde, and is delivered in two distinct parts.

5. The first element of the service is the **CORE SERVICE** which is designed to facilitate repairs and adaptations to enable someone to stay in their home. Case workers visit eligible persons in their homes to provide advice on suitable repairs and adaptations. In addition the case-worker will explore whether any grant or charitable funding may be available to help pay for any works which may be needed in respect of people who are struggling financially.
6. The second element of the service is the **HANDYMAN** scheme. The aim of this scheme is to keep people safe in their homes and to prevent the risk of trips and falls. It provides minor aids and help with small jobs around the house to eligible persons. The cost to the householder is confined to the cost of materials – with a small charge for labour for small jobs.

#### **CARE AND REPAIR SERVICE FYLDE AND WYRE 2014/15 TO 2019/20**

7. A review of the Care and Repair service/commissioning strategy was undertaken by Lancashire County Council (LCC) in 2014 and this required a 'partnering arrangement' between Fylde and Wyre councils to agree, with LCC, to deliver the joint service, with Wyre Council as the lead authority.
8. The review proposed an amalgamation all of the current external funding streams to provide a single source of funding for the joint Wyre and Fylde service. The new proposals were designed to be in place for at least 3 years with an option for a 2 year extension with an initial funding commitment from LCC of £163,410.
9. Additional services were included and the annual contribution of £30,000 provided by each Wyre and Fylde Councils be fixed and committed for 3 to 5 years. This was presented to the Community Focus Committee on the 4<sup>th</sup> December 2014 and approved.
10. The new arrangements included revised eligibility criteria.
  - a. Adults with a registered disability and/or diagnosed long term health condition that directly affects their mobility or independence to stay safe in their own home;
  - b. Cases where there is an imminent and/or major risk that will lead to the person having an unscheduled admission to hospital or residential care without intervention;
  - c. Cases where the service is needed to facilitate a discharge from hospital and for which without intervention it would not be deemed safe for the person to return to their home.
11. In addition to the **CORE SERVICES** and the **HANDY PERSON SERVICES** Care and Repair deliver the 'Minor Aids and Adaptations Service' for Lancashire County Council within Fylde and Wyre. This is a statutory function of LCC and funded in its entirety by them. This service includes the provision of,
  - a. Widening of doorways
  - b. Providing and fitting of handrails to stairs
  - c. Alteration to steps to enable safer access into homes
  - d. Installing ramps to enable safer access into homes
12. Care and Repair is funded by LCC under the **INTEGRATED HOME IMPROVEMENT SERVICE**. The current contract value in 2019/20 from LCC is £168,460.24. There is an annual contribution of £30,000 from both Wyre and Fylde Councils totalling £228,000.

#### **LANCASHIRE COUNTY COUNCIL CESSATION OF THE INTEGRATED HOME IMPROVEMENT SERVICE**

13. On the 14<sup>th</sup> February 2019, LCC Full Council meeting approved a proposal for the cessation of the **INTEGRATED HOME IMPROVEMENT SERVICES** across Lancashire.
14. Following a full public consultation a final decision was made by LCC Cabinet on the 14<sup>th</sup> June 2019 to:

- a. Approve that the Integrated Home Improvement Service contracts be decommissioned (ceased) by 31<sup>st</sup> March 2020, and that work take place with existing providers to deliver this.
15. The report to Cabinet by the Director of Public Health and Wellbeing advised Cabinet that since 2014, LCC has operated an **INTEGRATED HOME IMPROVEMENT SERVICE** across the County. The service brings together under a single specification to provide a value for money, an integrated and enhanced service focussed on low level practical preventative measures and advice, including the supply and installation of minor aids and adaptations. Together these services aim to provide support to make homes safe, secure and risk.
16. The service includes the following key elements:
- Handy person services - typically used for small jobs/repairs that take less than two hours
  - Home visit to assess and advise what jobs/repairs are needed. Other support (see below) can also be delivered directly through the Home Improvement Agency, by referral to other services as appropriate.
  - Help to organise/oversee home repairs, maintenance, adaptations or security measures such as drawing up plans, organising quotes
  - Advice about what housing is available to meet an individual's needs
  - Advice about what financial support is available, this includes help for people to maximise their income such as attendance allowance, and supporting people to apply for grant funding to enable them to afford adaptations.
  - Advice and information about other organisations that can help
17. To be eligible for Integrated Home Improvement Services people must be disabled and/or have a long term condition; be at risk of admission to hospital or residential care; and/or need support to be discharged from hospital or care setting. Initial advice and guidance, together with handyperson support is provided free of charge to eligible people, with materials being chargeable.
18. The Integrated Home Improvement Service is also contracted to deliver the statutory 'minor adaptations' up to a value of £1,000, that Lancashire County Council is required to provide. Examples of such adaptations include external rails and step adaptations, additional banister rails and semi-permanent ramping. This element of the service will need to be procured separately, and people who are eligible under Adult Social Care (ASC) legislation will continue to receive it.
19. At the time of writing this report we understand from Wyre that LCC are considering Minor Aids and Adaptations funding to be transferred direct to existing Integrated Home Improvement Services. Fylde have not been in a position to confirm that they wish the funding for Fylde to be given direct to Care and Repair (Wyre and Fylde) as the decision is dependent on this report and the decision Committee makes on future funding levels for the service.

#### **WYRE COUNCIL REQUEST FOR CONTINUATION OF THE SERVICE**

20. Wyre Council have approached Fylde Council for an agreement in principal to continue the Care and Repair Service in its current form provide **CORE** service jobs and the **HANDYMAN** services from 31<sup>st</sup> March 2020.
21. The request to Fylde Council is to continue with the £30,000 commitment under the current funding agreement, plus as additional £40,000, for a grant period to be agreed. A total annual funding commitment of £70,000.
22. The Chief Executive at Wyre has advised Cabinet Members at Wyre are fully supportive of the Care and Repair service and fully support increasing their contribution to the service by £60,000, totalling £90,000.
23. Wyre have also requested contributions from the Clinical Commissioning Group Fylde and Wyre (CCG) of £68,000. We understand from Wyre that the CCG have pursued two routes for funding, one was via the Better Care Fund linked Winter Funding, to which they had the response from LCC that Districts can use

their DFG funding and the second is a current bid into a Fylde Coast Winter funding process. This bid is currently being presented to the A&E Delivery Board and a response is due very soon.

24. Providing a total funding of £228,000 for 2020/21. Funding levels for 2019/20 from LCC and Wyre and Fylde Councils total £228,000. Therefore the additional funding from Wyre and Fylde Councils, plus the CCG funding will replace the funding provided by LCC under the **INTEGRATED HOME IMPROVEMENT SERVICE**.
25. Wyre Council have reviewed the Management structure of Care and Repair service due to the issues with the current funding after 2019/20. They felt there was a need to better align Care and Repair services with delivery of the Disabled Facilities Grant in Wyre.
26. They have commented that:

*Having management in place that works closely in the delivery of Disabled Facilities Grants and in the delivery of a Care and Repair Service will benefit the Care and Repair service for Fylde and Wyre. The border between qualification for a minor aid and adaptation and a DFG is one example of where closer alignment would be beneficial. If LCC make the decision to award the Minor Aids and Adaptations contract to Care and Repair Wyre and Fylde then this will give us a solid foundation on which to maintain a Care and Repair service.*

27. Wyre Council are keen to sustain the service between both Authorities and review the services offered by Care and Repair Wyre and Fylde. They are keen to be open with Fylde regarding the costs of the service and set a strategic direction together (with the involvement of the CCG if they are a contributing partner). The amended management arrangements do not align the Care and Repair Service with the Fylde delivery of DFG's however there is a commitment for this to happen, if funding is to continue.

#### **FYLDE COUNCIL EVALUATION OF CARE AND REPAIR SERVICE (WYRE AND FYLDE)**

28. Care and Repair have provided annual update reports on the work of the Care and Repair Service which have been presented annually when the data was made available to this committee.
29. The last report in January 2019, detailed data for 2017/18. In that report Fylde Council advised that during 2019/20 the final year of the current agreement between LCC and Wyre Council an evaluation of the project would be undertaken that updated Committee on progress of the service up to 2018/19.
30. The evaluation is in two parts. Part 1 analyses the data provided from annual reports provided by Care and Repair over the 4 years of the current agreement from 2015/16 to 2018/19. Part 2 summarises the responses to a questionnaire posted to all applicants with Fylde addresses that had used the Care and Repair Service, by Wyre Council on behalf of Fylde Council. A copy of the questionnaire can be found in Appendix 1 of this report.
31. Appendix 2 contains the Care and Repair Annual Report for 2018/19.

#### **PART 1: CARE AND REPAIR UPDATE 2015/16 TO 2018/19**

32. Data provided for the delivery of the Care and Repair service is across Fylde and Wyre, and is not separated into activity at a district level. Requests have been made to Wyre Council to provide separate data for each district but this was not possible. The **HANDYMAN SERVICE** data does relate to Fylde only.
33. Table 1 details the **CORE SERVICE** performance each year from 2015/16 to 2018/19. The average number of enquiries the service receives per annum is 3,700. Service enquiries have seen an average decrease of 9% over the last 4 years. The initial visit is always undertaken within the first week following the enquiry.

<b>TABLE 1 FYLDE AND WYRE Core Service and Handyman Service</b>	<b>15/16</b>	<b>16/17</b>	<b>17/18</b>	<b>18/19</b>
Number of enquires	3952	3899	3355	3595
Average number of weeks between enquiry and first visit		0.45	0.5	0.6
Average weeks for completion for jobs < <b>£1000</b>		10.2w	16w	15w
Average weeks for completion for jobs <b>£1000 &gt;</b>		12.5w	33w	19w

34. The performance of the **HANDYMAN SERVICE** shows an average completion in weeks in 2018/19 for jobs of < £1,000 15 weeks and for jobs £1000> 19 weeks. The average time from initial assessment within Fylde for Disabled Facilities Grants of between, £4000 to £6,000 is 6-8 weeks. Therefore the average times for the **HANDYMAN SERVICE** to complete jobs seem high.
35. Table 2 provides information on the delivery of the **HANDYMAN SERVICE**. This data is available for Fylde separately from 2017/18. Across Fylde and Wyre, the number of jobs delivered has declined since 2015/16 from 2239 to 1633, a drop of 27%, however, from less jobs the income from the service has doubled. The number of jobs undertaken in Fylde has remained fairly static over the last two years.

<b>Table 2 Handyman Service Fylde and Wyre</b>	<b>15/16</b>	<b>16/17</b>	<b>17/18</b>	<b>18/19</b>
Total number of jobs – Fylde and Wyre	2239	1727	1611	1633
Number of Jobs in Fylde	No information	No information	684	637
Income from service	£3,360.00	£4,565.00	£4,605.00	£7,993
Income in voluntary donations	£296.07	£373	£149.00	£231
Average donation	£8.00	£9.81	£8.28	£16.5
<b>Total income</b>	£3,656.07	£4,938.00	£4,754.00	£8,224

36. Table 3 looks at privately and charity funded works undertaken by Care and Repair. From initial visits made with an assessment, 95% of jobs are completed. In Table 2 the number of visits made reflects all visits for all services, and though may appear high when considering grab rails and support to access funding, the visits will also deal with assistance with benefit claims (Table 4).

<b>Table 3 - Private/ Charity funded works – Fylde and Wyre</b>	<b>15/16</b>	<b>16/17</b>	<b>17/18</b>	<b>18/19</b>
Visits made	539	551	515	568
Jobs that did not progress	35	18	30	24
Grabrails	208	100	137	99
number of people supported to access funding	12	31	19	19
Amount of funding secured	£15,000	£68,404	£40,000	£19,936
<b>Average amount per person</b>	£1,250	£2,207	£2,105	£1,049

37. Table 4 considers the number of successful claims for additional benefits, such as attendance allowance. Over the lifetime of the current agreement 1,079 households have secured an additional income across Fylde and Wyre of just over £3m. Assuming the number of visits made covers support with benefit claims, from 2,173 visits over the last 4 years (Table 2), each household has on average benefitted from an additional £1,426 per annum.

<b>Table 4 – Benefit Claims Fylde and Wyre</b>	<b>15/16</b>	<b>16/17</b>	<b>17/18</b>	<b>18/19</b>
Number of successful claims	121	421	184	353
Average additional income per person per annum	£3,730.20	£1,370	£3,350.75	£3,052
Other Disabled Benefits	£32,089.20	£82,459.00	£138,187.40	£40,381
Total additional income	£483,444.00	£659,118.20	£754,725.40	£1,194,162

38. Table 5 provides data on the delivery of the Minor Aids and Adaptations across Fylde and Wyre by Care and Repair funded by LCC under the **INTEGRATED HOME IMPROVEMENT SERVICE**. If the number of grab rails delivered under charitable or privately funded were included this would equate to 935 minor adaptations in 2017/18 and 850 in 2018/19.

<b>Table 5 - Minor Adaptations carried out on behalf of LCC Fylde and Wyre</b>	<b>15/16</b>	<b>16/17</b>	<b>17/18</b>	<b>18/19</b>
Total adaptations delivered	N/A	N/A	798	760

39. Care and Repair also provide an enquiry service for reputable trades persons in Wyre and Fylde from a list of approved contractors. The number of enquires for this service has fallen from 1001 in 2015/16 to 641 in 2018/19.

## **PART 2 – QUESTIONNAIRE SENT TO HOUSEHOLDS WITH A FYLDE POSTCODE WHO HAD ACCESSED THE CARE AND REPAIR SERVICE**

40. Approximately 1,000 surveys were posted out to households who has accessed Care and Repair services with a Fylde postcode. 255 valid survey responses were received, giving a return rate of 25.5%. Therefore the results provide a valid snapshot on the types of services being accessed by residents in Fylde.
41. Customers with a Fylde address were asked which service they accessed from Care and Repair. Table 6 below shows that the majority of households who responded accessed small adaptations or the Handyman service. A relatively small number received support to apply for benefits or advice on reputable tradespeople. If we compare this with the results of Table 4 and the number of benefit claims that were successful, a conclusion could be made that the take up of advice on benefits is relatively small in Fylde. This service is also provided by other agencies in Fylde such as CAB and Age UK.

<b>Table 6 Fylde respondents to the survey</b>	
<b>Q1. What service were you requiring from Care and Repair?</b>	
Small Adaptions (ie. Handrails, ramps etc)	157
Handy Person Service	89
Assistance with application for benefits	45
Advice on reputable trades companies in the area	32
Other	17
Assistance with energy efficiency measures	5

42. Table 7 asks how did people find out about the Care and Repair Service. Information leaflets, family and friends and support services for example, GP surgeries, adult social care and advice agencies appear to be the main route into the service.

<b>Table 7 Fylde respondents to the survey</b> <b>Q2. How did you find out about the Care and Repair services?</b>	
Information Leaflets	55
Family/Friends	53
Other	46
Adult/Children Social Care	45
GP Surgery	38
Advice Services (e.g. CAB)	32
Visited the Council Offices	7
Website	6

43. Respondents were asked if they were happy with the length of time they had to wait to speak with someone from the Care and Repair team. Over 92% were happy or very happy, with 32% reporting they were contacted within the first week, 30% reporting the following week and 28% within 1 month. Comparing this with the data in Table 1 and the number of households contacted within the first week, it is clear the service provides a very quick response to all enquiries that are received.
44. Respondents were asked the areas of the service they were satisfied with and the majority advised customer service, quality of response to their enquiry, length of time to deal with their enquiry and the outcome of their enquiry. No questionnaires returned a negative response to this question.
45. Table 8 asked respondents how long did their enquiry take to deal with from initial appointment through to completion. The majority of enquiries were dealt with within 1 month, which is in conflict with the data reported in Table 1 which gives timescales for jobs of < £1,000 to be 15 weeks and for jobs £1000> to be 19 weeks across Fylde and Wyre.

<b>Table 8 Fylde respondents to the survey</b> <b>Q5. How long did your enquiry take to deal with from your initial appointment through to completion?</b>	<b>Number of responses</b>	<b>Percentage of total response</b>
Same Week	74	29%
The Following Week	50	19.6%
Within 1 Month	77	30.19%
2 -3 Months	24	9.41%
Other	8	3.13%

## **CONCLUSIONS FROM PART 1 AND PART 2**

46. Care and Repair (Wyre and Fylde) provides a valuable service for vulnerable adults within Fylde and Wyre. It is available to older people and adults with disabilities ('eligible persons') in Wyre and Fylde, and is delivered in two distinct parts. The service focusses on supporting adults with a registered disability and/or diagnosed long term health condition that directly affects their mobility or independence to stay safe in their own home; Cases where there is an imminent and/or major risk that will lead to the person having an unscheduled admission to hospital or residential care without intervention; and, cases where the service is needed to facilitate a discharge from hospital and for which without intervention it would not be deemed safe for the person to return to their home.



47. The levels of customer satisfaction from the Care and Repair service provided by Care and Repair (Wyre and Fylde) are high. A clear element of this is the speed in which they deal with enquiries and the length of time it takes for them to complete the service required.
48. Unfortunately over the past 4 years of the current agreement, data has been unavailable for Fylde separately to Wyre, bar for the handyman service. Therefore it is difficult to ascertain if the CORE SERVICE has been of benefit to resident in Fylde.
49. Table 6 from the customer questionnaire shows that the majority of households in Fylde are receiving minor aids and adaptations and handyman services. Households have received support with benefits, however from the figures provided by the service for successful claims across Fylde and Wyre in Table 4, are difficult to quantify specifically in Fylde.
50. Due to the issues with future funding uncertainty Wyre Council have reviewed the management structure of Care and Repair service as they felt there was a need to better align Care and Repair services with delivery of the Disabled Facilities Grant (DFG) in Wyre and to have a management system in place that works closely with the delivery of DFGs and Care and Repair Services in Fylde. It is therefore no longer a stand-alone service and there is likely to be administrative savings.

#### **FUTURE OPTIONS TO DELIVER CARE AND REPAIR SERVICES WITHIN FYLDE**

- 51. End the delivery of Core Services in Fylde Care and Repair service in Fylde provide by Care and Repair (Wyre and Fylde).** The delivery of the Care and Repair Service is not a statutory function of the local authority, however its existence is essential for the Health and Wellbeing of vulnerable adults and preventing falls and hospital admissions. The service is a vehicle for the Minor Aids and Adaptations function for vulnerable adults, run by LCC who have a statutory duty to make arrangements for this service.
- 52. Continue to fund at current level of £30,000 per annum.** With the withdrawal of the **INTEGRATED HOME IMPROVEMENT AGENCY** funding from Lancashire County Council the existing funding commitment may not be sufficient to sustain the service. This would need to be reviewable after 12 months.
- 53. Increase funding to the requested £70,000.** This will dependent on the additional funding of £40,000 being identified internally and CCG funding of £68,000 being agreed. An option would not be the Better Care Funding for Disabled Funding Grant delivery in Fylde as this fund is annually fully committed and there is not the flexibility to redirect funding to the Care and Repair service.
- 54. Explore most appropriate arrangements for the delivery of Care and Repair services in Fylde during 2020-21** and put arrangements in place for a bespoke Care and Repair service operated within Fylde that reflects the need for Fylde service users from 1 April 2021.

#### **CONCLUSIONS**

55. Considering the four options presented in 51 to 54 it is recommended Fylde Council continue to fund the service at the current level of £30,000 for 2020/21, to allow the Council to consider the most appropriate arrangements for providing the Core and Handyman service in Fylde. This will be dependent on funding being confirmed by the CCG and data provided on a quarterly basis for residents accessing the service within Fylde.
56. Wyre Council be invited to come to a future meeting of this Committee to provide information on the delivery of the service in Fylde and costs to deliver that service.
57. Fylde Council to explore potential sources of funding to develop the service within Fylde.

IMPLICATIONS	
Finance	This report proposes an initial continuation of the existing funding arrangements in respect of the joint Wyre and Fylde Councils 'Care and Repair' service, for which the current approved budget provision of £30,000 per annum is sufficient, pending a review of the arrangements for future years.
Legal	Current funding agreement is to run until 30/03/2020. This report relates to the project from 01/04/2020.
Community Safety	None
Human Rights and Equalities	None
Sustainability and Environmental Impact	None
Health & Safety and Risk Management	None

LEAD AUTHOR	CONTACT DETAILS	DATE
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BACKGROUND PAPERS		
Name of document	Date	Where available for inspection
Care and Repair Wyre and Fylde	21/10/2019	<a href="https://www.wyre.gov.uk/info/200306/homes_and_council_tax/309/care_and_repair_wyre_and_fylde/2">https://www.wyre.gov.uk/info/200306/homes_and_council_tax/309/care_and_repair_wyre_and_fylde/2</a>

#### Attached documents

Appendix 1 – Fylde Council customer services satisfaction questionnaire

Appendix 2 – Care and Repair annual report 2018/19 and Achievements 2018/19

Appendix 3 – Chart detailing support funding for services for older a disabled households in Fylde