



INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
DEVELOPMENT SERVICES DIRECTORATE	PLANNING COMMITTEE	19 JANUARY 2022	12
PERFORMANCE REPORTING 2020/21			

PUBLIC ITEM

This item is for consideration in the public part of the meeting.

SUMMARY OF INFORMATION

All services have been impacted by the pandemic resulting in reduced resources, new demands by customers and changes in working practices. This has naturally hindered our reporting arrangements, however, regular performance monitoring and reporting is being reintroduced.

This report combines details of the key performance outcomes which has not been reported to the committee for the previous financial year end 2020/21 (1st April 2020 to 31st March 2021) and now for the first six months of the existing financial year end (1st April 2021 to 30th September 2021).

Performance is reported against the targets set and commentary is provided by performance exception. Due to the ongoing challenges post-covid, target setting will be reviewed in detail at the start of the new financial year 2021/22. The periods reported have shown unusual trends in data, benchmarking would not be comparable for most instances with the previous outturns and will need to be considered when scrutinising results.

SOURCE OF INFORMATION

Planning and Housing teams have input data into the corporate online system (called InPhase) for service-based performance data.

LINK TO INFORMATION

<http://fyldeperformance.inphase.com> - Full Corporate Performance suite for Fylde Council.

WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

The performance information is relevant to the committee terms of reference and the responsibility of the committee to monitor the performance of the services within its remit.

FURTHER INFORMATION

Contact: Alex Scrivens, Performance & Improvement Manager (alex.scrivens@fylde.gov.uk).

Year-end 1st April 2020 to 31st March 2021 Commentary by Performance Exception

***** PERFORMANCE ABOVE TARGET *****

Commentary is provided to explain why progress has exceeded target, with details of how this will be maintained.

PM152: Percentage of major appeals allowed against all major application (2yr rolling figure) is 1.45 and last year's comparison figure was 3.24, the target is 10.

The target was established at a time when the council did not have an up-to-date Local Plan and was unable to demonstrate a 5-year housing figure. Since 2018 the Fylde Local Plan to 2032 has been in place as the development plan, and the housing supply position has been maintained through the grant of planning permissions that accord with that Plan. This has ensured that almost all appeals that are received in respect of this scale of application are resolved in accordance with the plan, leading to the very small figure recorded here which is accounted for by a small number of appeals where the circumstances of the case have resulted in the appeal being allowed.

PM151: Percentage of major applications in 13 weeks or where extensions agreed (2yr rolling figure) is 95 and last year's comparison figure was 94.03, the target is 75.

The up-to-date nature of the Local Plan is also helpful in allowing the team to determine most applications promptly, as is reflected in this figure. The team is fully staffed but the team are very stretched due to the significant increase in the number of applications that have been received this year. This means that they have had to rely on securing agreement with agents and applicants to extend the decision time, but the work of the team to engage positively with customers throughout their work ensures that they are generally willing to provide these extensions.

PM37: Percentage of minor applications determined within 8 weeks is 93.48 and last year's comparison figure was 90.59, the target is 75.

As PM151

PM38: Percentage of other applications determined within 8 weeks is 93.65 and last year's comparison figure was 96.31, the target is 80.

As PM151

***** PERFORMANCE BELOW TARGET *****

Commentary is provided to explain why performance is currently not on target, with details of any corrective action.

PM40: Number of affordable homes delivered (Gross) is 89 and last year's comparison figure was 227, the target is 180.

Number of sites on hold in 2020/21 due to wider impact of Covid 19 pandemic on construction industry.

PM39: Net additional homes provided is 286 and last year's comparison figure was 634, the target is 480.

Officer comment: Net new homes provided achieved 60% of the target for 20/21, this is low in comparison to the previous year where new net homes exceeded the target. The reason for this was lockdown which stopped any building works this was a direct result of the COVID pandemic.

Mid-Year 1st April 2021 to 30th September 2021 Commentary by Performance Exception

***** PERFORMANCE ABOVE TARGET *****

Commentary is provided to explain why progress has exceeded target, with details of how this will be maintained.

PM152: Percentage of major appeals allowed against all major application (2yr rolling figure) is 0.85 and last year's comparison figure was 1.31, the target is 10.

The continued good performance on these figures is a continued reflection of the existence of an up-to-date Local Plan, the efforts and professional approach of the officers in the planning team, and the understanding of applicants and agents who recognise the work that the team are doing and so are generally amenable to extending decisions timescales to assist with securing a decision on their applications.

PM151: Percentage of major applications in 13 weeks or where extensions agreed (2yr rolling figure) is 95.32 and last year's comparison figure was 94.09, the target is 70.

As PM152

PM37: Percentage of minor applications determined within 8 weeks is 91.78 and last year's comparison figure was 95.59, the target is 75.

As PM152, although this is the area where we have perhaps struggled most as a consequence of the workload pressures created by the significant increase in applications in the past 12 months. These 'minor' applications tend to require staff skills and experiences that are more advanced and the current staff skills and experiences are less developed in this area. Whilst they are progressing, the slight dip in performance in this PM is a reflection of the availability of staff resources with those skills and experiences in this period.

PM38: Percentage of other applications determined within 8 weeks is 96.77 and last year's comparison figure was 94.74, the target is 80.

As PM152

***** PERFORMANCE BELOW TARGET *****

Commentary is provided to explain why performance is currently not on target, with details of any corrective action.






PM40: Number of affordable homes delivered (Gross) is 26 and last year's comparison figure was 61, the target is 90.

Number of sites on hold in 2020/21 due to wider impact of Covid 19 pandemic on construction industry. Expect delivery to increase towards later end of 2021/22.







PM39: Net additional homes provided is 154 and last year's comparison figure was 111, the target is 240.

The number of net additional homes provided has increased to 154. This despite a slowing delivery rates nationally due to shortages of labour and building materials. Uncertainty associated with the Covid 19 pandemic will continue to impact on housing delivery.

PERFORMANCE KEY ICON STATUS






	Over Performance – the indicator is over performing against target
	On Track – the indicator is performing within tolerance of target.
	Cautionary Under Performance – the indicator is moderately under performing. Whilst the indicator has slipped from target it maybe a minor blip overall or minor action will remedy it.
	Under Performance – the indicator is under performing against target.
	Missing Data – the indicator is missing data, this could be due to lag in data in the way the information is collated, or because its currently unavailable.
N/A	Not Applicable – no comparable data available. This could be due to the methodology being change or being a new measure created.

APPENDIX 1: Performance Measures year-end performance (1st April 2020 – 31st March 2021)

Development Management						
Local Key Performance Indicators	Frequency	Good Performance Is	APR 2019 MAR 2020	APR 2020 MAR 2021	Year-end Target	Performance Status
PM152: Percentage of major appeals allowed against all major application (2yr rolling figure)	Quarterly	Smaller is Better	3.24	1.45	10	
PM151: Percentage of major applications in 13 weeks or where extensions agreed (2yr rolling figure)	Quarterly	Bigger is Better	94.03	95	70	
PM37: Percentage of minor applications determined within 8 weeks	Quarterly	Bigger is Better	90.59	93.48	75	
PM38: Percentage of other applications determined within 8 weeks	Quarterly	Bigger is Better	96.31	93.65	80	
PM40: Number of affordable homes delivered (Gross)	Quarterly	Bigger is Better	227	89	180	
PM39: Net additional homes provided	Monthly	Bigger is Better	634	286	480	

APPENDIX 2: Performance Measures mid-year performance (1st April 2021 - 30th September 2021)

Development Management

Local Key Performance Indicators	Frequency	Good Performance Is	APR 2020 SEP 2020	APR 2021 SEP 2021	Mid-end Target	Performance Status
PM152: Percentage of major appeals allowed against all major application (2yr rolling figure)	Quarterly	Smaller is Better	1.31	0.85	10	
PM151: Percentage of major applications in 13 weeks or where extensions agreed (2yr rolling figure)	Quarterly	Bigger is Better	94.09	95.32	70	
PM37: Percentage of minor applications determined within 8 weeks	Quarterly	Bigger is Better	95.59	91.78	75	
PM38: Percentage of other applications determined within 8 weeks	Quarterly	Bigger is Better	94.74	96.77	80	
PM40: Number of affordable homes delivered (Gross)	Quarterly	Bigger is Better	61	26	90	
PM39: Net additional homes provided	Monthly	Bigger is Better	111	154	240	