

INFORMATION ITEM



REPORT OF	MEETING	DATE	ITEM NO
OFFICE OF THE CHIEF EXECUTIVE	FINANCE AND DEMOCRACY COMMITTEE	21 MARCH 2016	9

EMPLOYEE SURVEY 2015

PUBLIC ITEM

This item is for consideration in the public part of the meeting.

SUMMARY OF INFORMATION

Every year the Council carries out an employee survey to determine levels of satisfaction with various aspects of the organisation and to identify areas where improvements can be made to enhance the experience of working at Fylde for every employee. The survey provides an opportunity for all staff to have their say by giving feedback on their work place whilst at the same time influencing future decisions about their work environment.

The outcomes from the survey are published and an Action Plan agreed that is aimed at making improvements for employees based on the analysis of their own feedback. The overall level of employee satisfaction from the 2015 survey results is exceptionally good with a significant majority of employees indicating they enjoy what they do and they are proud to work for Fylde.

Regular employee engagement and the development of actions in response to feedback from surveys are part of good management in any organisation and it is the responsibility of senior officers to facilitate and lead continuous improvement. The survey is designed to canvass anonymously the majority views although the opportunity for individual comment is provided, the individual comments are analysed and discussed by employee working groups with any clear themes drawn out for further action.

SOURCE OF INFORMATION

Employee survey carried out in 2015, the data is taken from the completed responses to the questionnaire.

LINK TO INFORMATION

[Employee Survey Report 2015](#)

WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

The information is reported every year to members to ensure they are informed and aware of the current levels of employee satisfaction as well as the key issues that everyone in the council is working on to deliver continuous improvement.

FURTHER INFORMATION

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