



APPENDIX 3: Service Plan High Priority Actions 2018/19

The actions below have been identified through the annual Service Planning process as high priority actions that would contribute to the long term priorities of the Corporate Plan, these will be added to the Corporate Plan actions to ensure progress is monitored and reported.

High Priority Actions from Service Plans 2017/18	Corporate Priority Link	Estimated Completion Date
Review use of key assets to achieve maximum value in particular: <ul style="list-style-type: none"> • Public Offices • Lytham Institute • Lytham Assembly Rooms 	Value for Money	March 2019
Develop a plan for the redevelopment of The Island site as a destination point.	Value for Money	March 2020
Contribute to the Fylde Coast Highways and Transport Masterplan.	Vibrant Economy	March 2019
Develop digital solutions to customer and employee demand for; new complaints system; remote and agile working options; paper based reduction initiatives; and customer engagement methods.	Value for Money	September 2019