

INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
OFFICE OF CHIEF EXECUTIVE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	24 JANUARY 2023	17
MID-YEAR PERFORMANCE 2022/23			

PUBLIC ITEM

This item is for consideration in the public part of the meeting.

SUMMARY OF INFORMATION

The report provides details of the key performance outcomes for the first half of the financial year 2022/23. Performance is reported against the targets set for the year and commentary is provided by performance exception.

SOURCE OF INFORMATION

Teams input data into the InPhase corporate online system from service-based performance data

LINK TO INFORMATION

<http://fyldeperformance.inphase.com> - Full Corporate Performance suite for Fylde Council

WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

The performance information is relevant to the committee's terms of reference and the responsibility of the committee to monitor the performance of the services within its remit.

FURTHER INFORMATION

Contact: Alex Scrivens, (alex.scrivens@fylde.gov.uk).

Mid-Year Commentary by Performance Exception for the Environment, Health & Housing Committee

***** PERFORMANCE ABOVE TARGET *****

Commentary is provided to explain why progress has exceeded target, with details of how this will be maintained.

PM109 Percentage of food hygiene interventions completed (Category A to D) was 79% and last year's comparison figure was 39, the target is 50.

The team continue to work towards full recovery from the Covid pandemic. Interventions are being completed in line with the Food Standards Agency (FSA) recovery plan 2023.

PM113: Number of households to whom a relief duty is owed was 84 and last year's comparison figure was 66, the target is 50.

The homeless service continues to see high numbers of households approaching the service where a Homeless Relief duty is owed on approach. In addition there are households to whom a Prevention Duty is owed where we have been unable to prevent homelessness and after 56 days they move into the Relief Duty. The situation is further impacted by the lack of move on opportunities within both the social and private rented sectors.

PM114: Number of households with relief duty is owed who have been assisted to source accommodation was 39 and last year's comparison figure was 25, the target is 20.

There has been an increase in the numbers of households to whom a Relief Duty is owed, however the service is maximising all opportunities for households to move into permanent accommodation both within the private and rented sector to relieve homelessness.

PM115: Number of households to whom a prevention duty is owed was 67 and last year's comparison figure was 58, the target is 50.

The homeless service is seeing increasing numbers of households approaching us to whom we owe a Prevention Duty. There has been a noticeable increase in private landlords serving notices to end tenancies and households with rent arrears, that financial assistance to clear the arrears would not result in the household losing the tenancy.

PM117: Number of households with prevention duty assisted to source alternative accommodation owed was 38 and last year's comparison figure was 15, the target is 20.

There has been an increase in the numbers of households to whom a Prevention Duty is owed, however the service is maximising all opportunities for households to move into permanent accommodation both within the private and rented sector to relieve homelessness.

***** PERFORMANCE BELOW TARGET *****

Commentary is provided to explain why performance is currently not on target, with details of any corrective action.






PM116: Number of households with prevention duty owed been assisted to remain in their own home was 7 and last year's comparison figure was 2, the target is 20.

The service is still working to keep clients in their own homes by clearing rent arrears where possible and negotiating with the landlord for a further 6 months tenancy.
















PM28: Number of households living in temporary accommodation at the end of the quarter was 74 and last year's comparison figure was 43, the target is 20.

The homeless service is seeing unprecedented demand for temporary accommodation and as result the number of households in B&B and self-contained accommodation for families has increased. This is further impacted by the lack of move on opportunities within both the social and private rented sectors.

PERFORMANCE KEY ICON STATUS

	Over Performance – the indicator is over performing against target
	On Track – the indicator is performing within tolerance of target.
	Cautionary Under Performance – the indicator is moderately under performing. Whilst the indicator has slipped from target it maybe a minor blip overall or minor action will remedy it.
	Under Performance – the indicator is under performing against target.
	Missing Data – the indicator is missing data, this could be due to lag in data in the way the information is collated, or because its currently unavailable.
N/A	Not Applicable – no comparable data available. This could be due to the methodology being change or being a new measure created.

APPENDIX 1: Performance Measures mid-year performance (1st April 2022 - 30th September 2022)

Environment, Health and Housing						
Local Key Performance Indicators	Frequency	Good Performance Is	Mid Year 2021	Mid Year 2022	Mid-year Target	Status To Date
PM108 % of the total DFG Budget committed	Quarterly	Bigger is Better	50	48	50	
PM109 Percentage of food hygiene interventions completed (Category A to D)	Quarterly	Bigger is Better	39	79	50	
PM111: % of customers who agree that the adaptation has increased their independence	Quarterly	Bigger is Better	100	100	100	
PM112: % of customer rating the DFG service as either good or excellent	Quarterly	Bigger is Better	100	100	100	
PM113: Number of households to whom a relief duty is owed	Quarterly	Bigger is Better	66	84	50	
PM114: Number of households with relief duty is owed who have been assisted to source accommodation	Quarterly	Bigger is Better	25	39	20	
PM115: Number of households to whom a prevention duty is owed	Quarterly	Bigger is Better	58	67	50	
PM116: Number of households with prevention duty owed been assisted to remain in their own home	Quarterly	Bigger is Better	2	7	20	
PM117: Number of households with prevention duty assisted to source alternative accommodation	Quarterly	Bigger is Better	15	38	20	
PM25: % of premises scoring 3 or higher on the food hygiene rating scheme	Quarterly	Bigger is Better	97	98	98	
PM28: Number of households living in temporary accommodation at the end of the quarter	Quarterly	Smaller is Better	43	74	20	
PM29a: Total number of housing advice cases	Quarterly	Bigger is Better	344	382	400	
PM70: % of Licensing Act 2003 certificates issued within 3 working days of statutory time scale (Q)	Annual	Bigger is Better	100	100	100	
PM71c: Total % of hackney carriage/private hire vehicle & driver licenses issued within 3 days	Annual	Bigger is Better	100	100	100	
PM72: Percentage of statutory EPA Permitted process inspections completed (quarterly)	Annual	Bigger is Better	100	100	100	
PM73: Percentage of high risk "A" rated health and safety premise inspections completed (quarterly)	Annual	Bigger is Better	100	100	100	