



## DECISION ITEM

REPORT OF	MEETING	DATE	ITEM NO
RESOURCES DIRECTORATE	FINANCE AND DEMOCRACY COMMITTEE	19 MARCH 2018	5

### WRITE-OFF OF UNCOLLECTABLE DEBTS 2017/18

#### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

#### SUMMARY

This report details the proposed write-off of debts in relation to Business Rates, Council Tax, and the recovery of Housing Benefit overpayments.

Under this Council's Constitution the two joint heads of the Shared Service (The Head of Revenues and Exchequer Services; and the Head of Benefits and Customer Services) each have delegated authority to write-off uncollectable Business Rate debts up to £10,000 and uncollectable Council Tax debts of up to £5,000.

Additionally, the Council's Constitution provides delegated authority to the Chief Financial Officer (Section 151 Officer) to write-off uncollectable debts in excess of those levels up to £25,000 per individual debt, such write-offs to be subsequently reported to the Finance and Democracy Committee for information purposes.

The Chief Financial Officer has recently exercised this delegated power by writing-off five uncollectable Business Rate debts. To meet the requirement that these written-off sums are reported to the Finance and Democracy Committee details of each is provided at Appendix A.

The writing-off of debts in excess of £25,000 requires the prior approval by the Finance and Democracy Committee.

There are five uncollectable Business Rates debt in excess of the £25,000 limit for which write-off is now requested. Details of these are also provided at Appendix A. There are no uncollectable debts in excess of the £25,000 limit in respect of any other category of debt.

All of the uncollectable debts for which write-off is requested (or is being reported) relate to the period to 31st March 2018.

The cost of writing off these debts will be met from the appropriate bad debt provision. In respect of Business Rates and Council Tax the provision is funded by contributions by all the recipients of Business Rate or Council Tax income (those being Lancashire County Council, the Lancashire Combined Fire Authority and the Police and Crime Commissioner for Lancashire, together with Fylde Council).

#### RECOMMENDATIONS

The Committee is recommended to:

1. Approve the write-off of the five uncollectable Business Rates debts in excess of £25,000 details of which are provided at Appendix A this report; and
2. Note the write-off by the Chief Financial Officer under delegated powers of the five uncollectable Business Rates debts below £25,000, details of which are also set out in Appendix A to this report.

## SUMMARY OF PREVIOUS DECISIONS

No previous decisions have been made in respect of these specific debts.

## CORPORATE PRIORITIES

Spending your money in the most efficient way to achieve excellent services ( <b>Value for Money</b> )	√
Delivering the services that customers expect of an excellent council ( <b>Clean and Green</b> )	
Working with all partners ( <b>Vibrant Economy</b> )	
To make sure Fylde continues to be one of the most desirable places to live ( <b>A Great Place to Live</b> )	
Promoting Fylde as a great destination to visit ( <b>A Great Place to Visit</b> )	

## REPORT

### Background

1. The Council is responsible for collecting substantial amounts of income each year in respect of Business Rates (NNDR), Council Tax and Sundry Debtors. In addition the Council seeks to recover any overpayment of Housing Benefit.
2. Historically, the Council's overall collection rate of income for Business Rates and Council Tax is high with approximately 98% of all income due to the Council eventually collected. Similarly, non-collection of sundry debts are at a low level.
3. Good recovery procedures are in place and the recovery teams within the Revenues and Benefits Shared Service and the Fylde Council Finance Administration team pursue all monies due with vigour, and continue to explore new avenues of debt recovery in pursuit of challenging performance targets. Debt write-off is only considered in exceptional circumstances when other recovery options have been exhausted.
4. Where an amount outstanding has not been collected due to the debtor absconding, officers make enquiries of various agencies with a view to obtaining a forwarding address. Unfortunately, there are usually a small number of cases in each year for which it is not possible to trace the debtor and where the action taken has been unsuccessful in recovering the debt.
5. In respect of the debts in relation to Business Rates, Council Tax and the recovery of Housing Benefit overpayments The joint heads of the Shared Service (The Head of Revenues and Exchequer Services and the Head of Benefits and Customer Services) have presented these debts for write-off and is satisfied that every effort has been made to recover the money owed to the Council. However, for absconders, should the Shared Service become aware of the debtor's location, the amount written-off will be re-instated and action taken to recover the amount outstanding.
6. In some cases where a debtor has been made bankrupt, or a company has gone into liquidation, the Council has little control. However, the debt, or part of it, may be re-instated at a later date upon payment of a dividend. Further information in relation to bankruptcy and liquidation terminology is provided at Appendix B.

### Implications

7. The collection of revenue is of vital importance to the financial management of the Council. Failure to collect debts, and in a timely manner, has adverse implications to the Council's finances and cash flow.
8. All of the debts for which write-off is requested (or is being reported) within this report relate to the period prior to 31<sup>st</sup> March 2018.
9. Although this report seeks approval to write-off a number of uncollectable debts, any debt that is written-off can be re-instated at a later date should there be a further opportunity to recover part or all of the debt.
1. The names of individual debtors have not been published because to do so may infringe the Data Protection Act 1998.

IMPLICATIONS	
Finance	The financial implications are detailed within the body of this report.
Legal	The Council's Constitution determines that the writing-off of debts in excess of £25,000 requires the prior approval by the Finance and Democracy Committee. Additionally amounts above a specified level that have been written-off by the Chief Financial Officer under delegated powers are required to subsequently be reported to the Finance and Democracy Committee for information purposes. This report fulfils those requirements.
Community Safety	No direct implications
Human Rights and Equalities	No direct implications
Sustainability and Environmental Impact	No direct implications
Health & Safety and Risk Management	No direct implications

LEAD AUTHOR	CONTACT DETAILS	DATE
Paul O'Donoghue Chief Financial Officer	01253 658566	March 2018

BACKGROUND PAPERS		
Name of document	Date	Where available for inspection
None		

Attached documents

Appendix A – Information on debts written-off and for which write-off is requested

Appendix B – Glossary of Terms

## Section 1: Debts in excess of £25,000: (Authority sought to write off debt)

National Non Domestic Rates		
Name	Amount (£)	Reason
Hangar 8 Blackpool Ltd	£86,064.01	No Prospect of Recovery
Property type – Hangar & Premises. The company was dissolved in August 2016. For a number of years the site was used for airplane repairs and hangarage services. Following Blackpool Council's purchase of the Airport confidence seems to be growing in the aviation sector and the 100+ year leasehold has now been sold to WestAir who took occupation of the unit in January 2018. The write off relates to the period July 2013 to August 2016 and represents 4 financial years.		

National Non Domestic Rates		
Name	Amount (£)	Reason
Lancashire Restaurant Ltd	£46,828.17	Insolvency
Property type - Restaurant. Following a petition from HMRC the company was wound up by the High Court in January 2017. The company had always struggled to pay the debts but payments ceased altogether in September 2015. The write off represents 3 financial years.		

National Non Domestic Rates		
Name	Amount (£)	Reason
Smalley Plant Hire & Sales Ltd	£42,516.68	Insolvency
Property Type – Workshop & Premises. The company was placed in creditors' voluntary liquidation following a resolution passed by the company directors. The company had debts owed to Fylde Council and HMRC according to their statement of affairs. The write off covers two separate units at Braithwaite Yard Business Park over a period of 4 financial years.		

National Non Domestic Rates		
Name	Amount (£)	Reason
McGuire Ltd	£34,805.08	No Prospect of Recovery
Property type – Hangar & Premises. (Note: this company had the same registered director as Hangar 8 Blackpool Ltd ). The company was dissolved in November 2017. For a number of years the site was used for airplane repairs and hangarage services. Following Blackpool Council's purchase of the Airport confidence seems to be growing in the aviation sector and the 100+ year leasehold has now been sold to WestAir who took occupation of the unit in January 2018. The write off relates to the period August 2016 to January 2018 and includes 2 financial years.		

National Non Domestic Rates		
Name	Amount (£)	Reason
Fiesta Retail Ltd	£28,095.18	No Prospect of Recovery
Property Type – Former Restaurant. This company was dissolved in June 2016 following action from Companies House. This was a restaurant which occupied the premises between 2015-16 and never made a payment. We obtained liability orders from the courts and passed the case to the enforcement agents with little success. The property is now undergoing renovations for conversion into domestic property.		

**Section 2: Debts under £25,000:****(For information only)**

<b>National Non Domestic Rates</b>		
<b>Name</b>	<b>Amount (£)</b>	<b>Reason</b>
<b>Station Tavern Ltd</b>	<b>£24,155.31</b>	<b>Insolvency</b>
Property Type - Public House. Following a petition from HMRC the company was wound up by the High Court in January 2017. No payments were made during its tenure. This was a problem property for a number of years, but the new ratepayer has turned the business around and is making monthly payment as billed.		

<b>National Non Domestic Rates</b>		
<b>Name</b>	<b>Amount (£)</b>	<b>Reason</b>
<b>Hospitality Excellence Ltd</b>	<b>£21,790.60</b>	<b>No Prospect of Recovery</b>
Property Type - Public House. The company occupied the Fairhaven Pub in 2016. The company was dissolved in February 2018 following action from Companies House. This has been a problem property for a number of years in terms of rate collection. For the debt period we only received a single payment of £850.00.		

<b>National Non Domestic Rates</b>		
<b>Name</b>	<b>Amount (£)</b>	<b>Reason</b>
<b>LT123 Ltd</b>	<b>£20,093.06</b>	<b>Insolvency</b>
Property Type – Offices. The company occupied two offices on Park Street in St Annes and was placed in voluntary creditors liquidation in February 2017. As the company was placed in liquidation one year ago we have received a final dividend payment of £243.76 from the liquidators.		

<b>National Non Domestic Rates</b>		
<b>Name</b>	<b>Amount (£)</b>	<b>Reason</b>
<b>Individuals – names not released due to Data Protection</b>	<b>£19,236.17</b>	<b>Insolvency</b>
Property Type - Public House. This couple occupied the Links Hotel from April 2015 to November 2017. They had struggled to make payments and having engaged with the Council and made several payments over their tenure (total £5,664.73) but this was far from sufficient. Declared bankrupt in November 2017.		

<b>National Non Domestic Rates</b>		
<b>Name</b>	<b>Amount (£)</b>	<b>Reason</b>
<b>Velvet Inns Ltd</b>	<b>£16,452.25</b>	<b>No Prospect of Recovery</b>
Property Type - Public House. This company was dissolved in July 2017 following action from Companies House. This was a former public house which traded between February 2016 and February 2017. We obtained liability orders from the courts and passed the case to the enforcement agents with little success.		

## TERMINOLOGY

### **Bankruptcy**

Bankruptcy is a legal proceeding involving an individual, sole proprietor or partnership that is unable to repay outstanding debts when they become due. It is a legal procedure petitioned either by the debtor (voluntary), or by creditors (involuntary), when the debtor is unable to make his or her payments.

A trustee is appointed by the court to measure, evaluate and dispose of the debtor's assets and distribute any proceeds to the creditors.

The debtor is relieved of the debt obligations incurred, prior to filing for bankruptcy.

### **Liquidation**

Where a Limited Company cannot meet its debts and calls a creditors meeting to have the company voluntarily wound up, or where a creditor has petitioned the court for a compulsory winding-up order.

A Liquidator is appointed to dispose of any assets and distribute any proceeds to the creditors.

### **Receivership & Administration**

Voluntary administration is where a business is in danger of becoming insolvent and has an administrator appointed in order to try to improve the financial viability of the business and to come to an agreement with creditors.

Receivership is where a Limited Company cannot meet its debts and a creditor(s), usually a debenture holder or a mortgagee, has applied to the court for the appointment of a receiver or administrator. Unlike liquidation, the business may not necessarily be wound up.

The task of the receiver or administrator is to protect the interest of the appointer, not the creditors as a whole. He will attempt to sell the business as a going concern, whether as a whole or in part. Any remaining proceeds from the sale will be distributed to the creditors after the debenture or mortgage has been paid.

In administrative procedures for all the above cases, Proof of Debt forms are submitted to the Insolvency Practitioner before the debt is submitted for write-off.

### **Proposal to strike off - Dissolution**

A company may apply to the registrar to be struck off the register and dissolved. The company can do this if it is no longer needed. For example, the directors may wish to retire and there is no one to take over from them; or it is a subsidiary whose name is no longer needed; or it was set up to exploit an idea that turned out not to be feasible. Some companies who are dormant or non-trading choose to apply for strike off.

A company cannot apply to be struck off if it is the subject of:

- any insolvency proceedings such as liquidation, including where a petition has been presented but has not yet been dealt with); or
- a section 895 scheme (that is a compromise or arrangement between a company and its creditors or members).

Or, within the last three months, it has traded, changed its name, or engaged in other activity, unless necessary for the purposes of concluding the affairs of the company.

However, a company can apply for strike off if it has settled trading or business debts in the previous two months.

There are safeguards for those who are likely to be affected by a company's dissolution. If the company has creditors, they should be warned of the proposal before application, as any of them may object to the company being struck off.

This procedure is not an alternative to formal insolvency proceedings where these are appropriate. Even if the company is struck off and dissolved, creditors and others can apply for the company to be restored to the register.

The registrar can strike a company off the register if he views that it is neither carrying on business nor in operation, for example:

- he has not received relevant documents (eg. accounts) from a company that should have sent them to him; or
- mail that the registrar has sent to a company's registered office is returned undelivered; or
- the company has no directors.

The registrar publishes a notice in the relevant Gazette stating his intention to strike the company off the register unless he is shown reason not to do so. Company house records will show “action - proposal to Strike off” and this indicates there is dissolution pending.

If the registrar sees no reason to do otherwise, he will strike off the company not less than three months after the date of the notice. The company will be dissolved on publication of a further notice in the relevant Gazette.

In administering these cases, the outstanding debt is written off on systems but records at Companies House are continually checked to confirm that the dissolution of the company has been completed.

### **Individual Voluntary Arrangement (IVA)**

An IVA involves a formal proposal to creditors to pay part or all of the debt. An insolvency practitioner will act for the debtor and application is through the court for an “Interim Order” which prevents creditors from presenting, or proceeding, with a bankruptcy petition against the debtor while the interim order is in force. It also prevents them from taking other action against the debtor during the same period, without the permission of the court.

The Insolvency Practitioner tells the court the details of the proposal and whether in his opinion a meeting of creditors should be called to consider it. At the meeting, the creditors vote on whether to accept the proposals. If enough creditors (over 75% in value of the creditors present in person or by proxy, and voting on the resolution) vote in favour, the proposals are accepted. They are then binding on all creditors who had notice of, and were entitled to vote at, the meeting.

The insolvency practitioner supervises the arrangement and pays the creditors in accordance with the accepted proposal.

The IVA avoids the restrictions that apply to bankruptcy and gives the debtor more say in how his assets are dealt with and how payments are made to creditors. He may be able to persuade creditors to allow him to retain certain assets (such as the home). The debtor will obviously have to act responsibly and flexibly in order to reach agreement with the creditors.

### **Debt Relief Order (DRO)**

The DRO is a cheaper, quicker and easier alternative to bankruptcy for individuals who have less than £1,000 in assets, aren't homeowners and have less than £50 in disposable income per month.

To qualify for a DRO individuals must have less than £20,000 in qualifying debts and haven't had an existing Bankruptcy Order, Individual Voluntary Arrangement or a Debt Relief Order in the last six years.

A DRO usually lasts for 12 months, and listed Creditors are not able to take action to recover the amounts owed, however normal expenses that fall due during the period, such as utility bills, council tax and rent, must be paid.

Arrangements to repay creditors must be made if the financial circumstances of the individual improve during the 12 month period.

The courts are not involved in the process and individuals contact an approved debt adviser like the Citizen's Advice Bureau who can check if the relevant conditions are met and assist in completing the relevant application.