

# **INFORMATION ITEM**

REPORT OF	MEETING	DATE	ITEM NO
RESOURCES DIRECTORATE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	6 SEPTEMBER 2016	8
CITIZENS ADVICE FYLDE – ANNUAL REPORT			

#### **PUBLIC ITEM**

This item is for consideration in the public part of the meeting.

### **SUMMARY OF INFORMATION**

The Council has a Service Level Agreement (SLA) with Citizens Advice Fylde to provide an advisory service. As part of the agreement an annual update is provided to summarise the performance, challenges and services provided throughout the year. The update also includes statistical information on the types of enquiries received and the demographic usage of the service.

#### **SOURCE OF INFORMATION**

Mrs Kim Cook, Chief Executive Officer, Citizens Advice Fylde.

# LINK TO INFORMATION

Citizens Advice Fylde - Annual Report

## WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

Under the terms of reference this committee is to receive reports from partners who receive community grants from the council and to interface with partners involved in the work of the Committee.

#### **FURTHER INFORMATION**

Contact Tracy Morrison, tracy.morrison@fylde.gov.uk or 01253 658521.