



## INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
DEVELOPMENT SERVICES DIRECTORATE	PLANNING COMMITTEE	23 JANUARY 2019	8
MID-YEAR PERFORMANCE 2018/19			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

#### SUMMARY OF INFORMATION

The report provides details of the key performance outcomes for the first half of the financial year 2018/19. Performance is reported against the targets set for the year and commentary is provided by performance exception.

#### SOURCE OF INFORMATION

The Planning team input data into the InPhase corporate online system from service based performance data.

#### LINK TO INFORMATION

<http://fyldeperformance.inphase.com> - Full Corporate Performance suite for Fylde Council

#### WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

The performance information is relevant to the committee terms of reference and the responsibility of the committee to monitor performance of the services within its remit.

#### FURTHER INFORMATION

Contact: Alex Scrivens, Performance & Improvement Manager (01253 658543 or [alexs@fylde.gov.uk](mailto:alexs@fylde.gov.uk)).

## Mid-Year Commentary by Performance Exception for the Planning Committee

### \*\*\*\*\* PERFORMANCE ABOVE TARGET \*\*\*\*\*

*Commentary is provided to explain why progress has exceeded target, with details of how this will be maintained.*

PM37: Percentage of minor applications determined within 8 weeks was 92.71% and last year's comparison figure was 89.47%, the target is 60%.

*The technician team are focussed on validating applications promptly, and on engaging with consultees and other stakeholders as much as possible via electronic means which means that this part of the process functions efficiently and so maximises the time that the planning officers have to determine the applications. Those officers that remain in post are experienced and knowledgeable officers who work positively to resolve issues through that knowledge and experience and so have a respectful and productive working arrangement with the majority of planning agents active in the borough. This ensures that they are able to determine a high proportion of applications within the agreed timescale as shown in these statistics. The adoption of the Fylde Local Plan to 2032 will assist in this performance, although with the current staff vacancies there is likely to be some slippage in the current year's stats.*

PM38: Percentage of other applications determined within 8 weeks was 95.31% and last year's comparison figure was 89.32%, the target is 80%.

*This is exactly as PM37.*

PM151: Percentage of decisions on major applications within 13 weeks (or where extensions agreed) was 93.66% and last year's comparison figure was 86.9%, the target is 70%.

*This is largely as PM37. However we receive fewer of these applications and many are more complex which brings a reliance on external consultees and a need to present them to Committee for a decision. This presents particular challenges in maintaining performance, but the adoption of the Fylde Local Plan to 2032 will be a significant boost to the team in this as it should deter speculative applications and so better guide developers to schemes that are likely to be supportable. Over half of those decision (12 of 18 in this case) are made against a timescale target that has been extended with the applicant's agreement. This is a process that is encouraged by government and works at Fylde due to the positive and productive approach taken by officers in discussions with applicants and agents.*

PM152: Percentage of major appeals allowed against all major application decisions (over last 2 yrs) was 7% and last year's comparison figure was 6.85%, the target is 10%.






*The efforts taken by the team to resolve issues without the need to refuse applications means that we get relatively low numbers of appeals and also have a high success rate in those which we do get as they are mainly the unresolvable schemes. The main contributor to appeals that are lost is applications that the Planning Committee has overturned contrary to officer recommendation where the recommendation has been influenced by the need to deliver housing especially around rural villages. The adoption of the Fylde Local Plan to 2032 will give certainty to developers about the locations for appropriate development and confirms that an adequate housing supply is in place which should reduce the number of appeals overall.*

### \*\*\*\*\* PERFORMANCE BELOW TARGET \*\*\*\*\*

*Commentary is provided to explain why performance is currently not on target, with details of any corrective action.*

*None to report.*

## PERFORMANCE KEY ICON STATUS

	<b>Over Performance</b> – the indicator is over performing against target
	<b>On Track</b> – the indicator is performing within tolerance of target.
	<b>Cautionary Under Performance</b> – the indicator is moderately under performing. Whilst the indicator has slipped from target it maybe a minor blip overall or minor action will remedy it.
	<b>Under Performance</b> – the indicator is under performing against target.
	<b>Missing Data</b> – the indicator is missing data, this could be due to lag in data in the way the information is collated, or because its currently unavailable.
<b>N/A</b>	<b>Not Applicable</b> – no comparable data available. This could be due to the methodology being change or being a new measure created.



# APPENDIX 1: Performance Measures mid-year performance (1st April 2018 - 30th September 2018)

Development Management						
Local Key Performance Indicators	Frequency	Good Performance Is	APR 2017 to SEP 2017	APR 2018 to SEP 2018	Mid-year Target	Performance Status
<a href="#">PM152: Percentage of major appeals allowed against all major application decisions (over last 2 yrs)</a>	Quarterly	Smaller is Better	6.85	<b>7</b>	10	
<a href="#">PM40: Number of affordable homes delivered (Gross)</a>	Quarterly	Bigger is Better	54	<b>17</b>	15	
<a href="#">PM37: Percentage of minor applications determined within 8 weeks</a>	Quarterly	Bigger is Better	89.47	<b>92.71</b>	60	
<a href="#">PM151: Percentage of decisions on major applications within 13 weeks (or where extensions agreed)</a>	Quarterly	Bigger is Better	86.9	<b>93.66</b>	70	
<a href="#">PM38: Percentage of other applications determined within 8 weeks</a>	Quarterly	Bigger is Better	89.32	<b>95.31</b>	80	
<a href="#">PM39: Net additional homes provided</a>	Monthly	Bigger is Better	279	<b>197</b>	205	