



# Agenda

## Environment, Health and Housing Committee

Date:	Tuesday, 9 March 2021 at 6:30 pm
Venue:	Remote meeting via Zoom
Committee members:	<p>Councillor Tommy Threlfall (Chairman) Councillor Jayne Nixon (Vice-Chairman)</p> <p>Councillors Ben Aitken, Frank Andrews, Paula Brearley, Noreen Griffiths, Peter Hardy, Will Harris, Karen Henshaw JP, Roger Lloyd, Michelle Morris, Bobby Rigby.</p>

**Please Note:** This meeting is being held remotely via Zoom. To access the meeting please click on the link below.  
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Meeting ID: 846 9230 5801

Passcode: 107143

### Public Platform

To hear representations from members of the public in accordance with Article 15 of the Constitution.

To register to speak under Public Platform: see [Public Speaking at Council Meetings](#).

	PROCEDURAL ITEMS:	PAGE
1	<b>Declarations of Interest:</b> Declarations of interest, and the responsibility for declaring the same, are matters for elected members. Members are able to obtain advice, in writing, in advance of meetings. This should only be sought via the Council's Monitoring Officer. However, it should be noted that no advice on interests sought less than one working day prior to any meeting will be provided.	1
2	<b>Confirmation of Minutes:</b> To confirm the minutes, as previously circulated, of the meeting held on <a href="#">5 January 2021</a> as a correct record.	1
3	<b>Substitute Members:</b> Details of any substitute members notified in accordance with council procedure rule 23(c).	1
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## DECISION ITEM

REPORT OF	MEETING	DATE	ITEM NO
RESOURCES DIRECTORATE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	9 MARCH 2021	4
<b>COMMUNITY LATERAL FLOW TESTING PROPOSAL</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY

Lateral Flow Testing provides an efficient means of identifying asymptomatic cases of Covid-19 within 30 minutes to slow down community transmission, lower infection rates and facilitate the easing of restrictions.

Fylde Council are required to support community testing facilities to meet changing demand as lockdown eases, with operational costs to be funded from the Community Outbreak Management Fund (COMF).

### RECOMMENDATIONS

The Environment Health and Housing Committee are requested:

1. To recommend to the Finance and Democracy Committee approval of a fully funded revenue budget increase of £71,202 to support the extension of the Community Lateral Flow testing scheme for an additional 6 months in 2021/22 fully funded from the Contain Outbreak Management Fund that the Council received in 2020/21.

### SUMMARY OF PREVIOUS DECISIONS

N/A

### CORPORATE PRIORITIES

Economy – To create a vibrant and healthy economy	✓
Environment – To deliver services customers expect	✓
Efficiency – By spending money in the most efficient way	✓
Tourism – To create a great place to live and visit	✓

### REPORT

1. Up to a third of people may display no symptoms of Covid-19 but are still infectious. These asymptomatic cases may be spreading the infection among members of their household, work colleagues and other people they may interact with at schools and shops etc. It is vital to break these chains of transmission, so we can bring infection rates down and encourage some normality for people and businesses across Fylde while avoiding the risk of future lockdowns or tighter restrictions.

2. This will be achieved through Community Covid testing using Lateral Flow Tests, providing results within thirty minutes without the need for laboratory testing, similar to the citywide testing pilot carried out in Liverpool last November. The Lancashire initiative is targeted at workplaces and community setting etc under the SMART acronym – Sustained, Meaningful, Asymptomatic, Regular, Targeted and will focus on bringing infection rates down, helping the move towards a lower tier of restrictions after lockdown.
3. The Lateral Flow Testing/SMART initiative is prioritised to identify asymptomatic cases. Anyone with significant concerns of infection or displaying symptoms of Covid-19 should book a free NHS test at a Community Testing Station by calling 119, book online at [www.gov.uk/get-coronavirus-test](https://www.gov.uk/get-coronavirus-test) or through **the government's NHS Covid app**.
4. This new testing programme is part of the government's national drive to increase testing capability, co-ordinated by the Lancashire Resilience Forum (LRF) with the support of the Local Authority.
5. Fylde Council has been required to identify/recruit and train suitable staff to administer the tests, identify suitable testing locations and source equipment required i.e. shielding screens and PPE, publicise the testing opportunities to suitable cohorts within the community and deliver the physical testing.
6. Since Monday 1<sup>st</sup> February, a number of these sites have been operational across Fylde to offer weekly lateral flow testing to key workers, community groups, carers etc free of charge. The sites are open from 09:30 to 4pm each day; pre-registration is not available however, it takes less than 30 minutes to register, undergo the test and obtain the results.
7. Testing is currently taking place as follows:  
 Mondays – AFC Fylde Education Centre, Mill Farm, Kirkham  
 Tuesday – no testing at present  
 Wednesday – St Cuthbert's Church Hall, Church Road, Lytham\*  
 Thursday – St Anne's United Reform Church, St George's Road, St Anne's  
 Friday – Kirkham Community Centre, Mill Street Kirkham

With the capacity to deliver up to 180+ tests at each site per day – subject to volunteer availability.

Date	Negative	Positive	Invalid	Total	Venue
02/02/2021	60	0	0	60	AFC Fylde
03/02/2021	51	1	0	52	St Cuthberts
04/02/2021	34	0	1	35	St Annes
05/02/2021	21	0	0	21	Kirkham Community
08/02/2021	99	0	0	99	AFC Fylde
10/02/2021	96	0	0	96	St Cuthberts
11/02/2021	68	0	0	68	St Annes
12/02/2021	37	0	0	37	Kirkham Community
15/02/2021	106	0	0	106	AFC Fylde
17/02/2021	93	0	0	93	St Cuthberts
18/02/2021	75	0	0	75	St Annes
19/02/2021	37	1	0	38	Kirkham Community
22/02/2021	93	0	0	93	AFC Fylde

8. To date, 870 tests have been conducted with 2 positive result identified – these individuals were given support and advice to isolate and details were obtained for onward contact tracing to prevent further spread.

9. Demand for testing is showing an upwards trend over the first 3 weeks with a high proportion of repeat attendees (in the region of 75%)
10. The AFC Fylde site is popular with the adjacent business, Trilanco, who have directed 60 members of staff to take tests; similarly, Atos have sent 40 staff to the Lytham, St Cuthberts site
11. The same group of testing staff are rotating between the different testing sites each day. If demand drops off in an area, alternate venues/locations will be identified. As demand increases (post lockdown) additional staff will be recruited and trained to extend testing capacity
12. Lancashire County Council is piggy backing on the success of the Fylde Community LFT sites and is in the process of establishing a distribution hub at the St Cuthberts Church venue for the distribution of home testing kits to community based businesses and individuals in the child care sector, with 121 boxes of kits to be collected by staff who have committed to home testing
13. Work is also ongoing to locate a mobile testing facility to target rural communities and industrial estates
14. Social media messages have been issued to publicise the sites to target groups and posters have also been distributed to key premises in St Anne's, Lytham and Kirkham
15. Challenges have been encountered with some larger employers who are hesitant to release staff for testing due to time off site/away from the shop floor and work is being done to change attitudes and promote this as a preventative action
16. It is anticipated that Community Lateral Flow Testing will play a significant role in the ongoing fight against Covid-19 for the foreseeable future, with demand for testing increasing as lockdown ends and restrictions are eased i.e. to reduce the risk and limit the spread associated with the reopening of hospitality venues
17. The Council has been provided with a Contain Outbreak Management Fund (COMF) in the sum of £866,000 for 2020/21. The funding can be rolled into 2021/22 if it's for a committed purpose. This funding is provided to help reduce the spread of coronavirus, including the operational costs associated with the delivery of Community Lateral Flow Testing
18. Based on the existing set up for Community Lateral Flow Testing, operational costs of £32,306 (up to the 31<sup>st</sup> March) will be met through a revenue funded budget increase authorised by the Chief Financial Officer following consultation with the Chair of the Finance and Democracy Committee
19. It is difficult to predict demand for testing (and associated operational costs) beyond year end as this will depend on the government timetable on ending lockdown and de-escalation through the tiers. If the existing level of resource is required for a further 6-month period, to the end of September 2021, additional costs of £71, 202 will be incurred\*
20. Revenue budget increases up to £250,000 require approval by the Finance and Democracy Committee, following consideration by the relevant programme committee. Members of the Environment, Health and Housing Committee are therefore requested to consider a funded revenue budget increase of £71,202 to be met from the **COMF/LRF** approved funding streams to facilitate the extension of the Community Lateral Flow Testing scheme for an additional 6 months in 2021/22. Approval for this consideration will subsequently be sought from the Finance and Democracy Committee.

\* Please note that costs of £71,202 are associated with a 6-month extension of the existing provision and may change if additional resource is required to meet demand post lockdown

IMPLICATIONS	
Finance	The report proposes a recommendation to the Finance and Democracy Committee for approval of a fully funded revenue budget increase of £71,202 to support the extension of the Community Lateral Flow testing scheme for an additional 6 months in 2021/22 fully funded from the Contain Outbreak Management Fund that the Council received in 2020/21.

Legal	No legal implications arising from this report
Community Safety	No Community Safety implications arising from this report
Human Rights and Equalities	No Human Rights and Equalities implications arising from this report
Sustainability and Environmental Impact	No Sustainability and Environmental Impact implications arising from this report
Health & Safety and Risk Management	No Health & Safety and Risk Management implications arising from this report

LEAD AUTHOR	CONTACT DETAILS	DATE
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BACKGROUND PAPERS		
Name of document	Date	Where available for inspection
NA		

## DECISION ITEM

REPORT OF	MEETING	DATE	ITEM NO
RESOURCES DIRECTORATE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	9 MARCH 2021	5
<b>STREET BEGGING</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY

The report is intended as a discussion paper regarding the issue of street begging in the town centres. It presents options available to deal with street begging and lays out the evidential thresholds required.

### RECOMMENDATIONS

1. To continue with the approach of responding to street begging through Community Protection Notices (CPN's) and to collate any evidence to demonstrate that street begging is having a detrimental effect on quality of life; is both continuing in nature and unreasonable, to justify restrictions being considered through a Public Spaces Protection Order
2. That a further report be brought back on this matter in six months to update on the position.

### SUMMARY OF PREVIOUS DECISIONS

None arising

### CORPORATE PRIORITIES

Economy – To create a vibrant and healthy economy	
Environment – To deliver services customers expect	
Efficiency – By spending money in the most efficient way	
Tourism – To create a great place to live and visit	✓

### REPORT

#### Introduction

1. Over the last ten years or so, there has been a noticeable increase in the numbers of people begging in streets and public places in the Fylde area. Though the numbers overall are small, the individuals concerned often beg from prominent locations in town centres.
2. Officers have been asked to produce a report setting out the formal powers that are available to tackle street begging.

## Street begging and homelessness

3. Street begging is often associated with homelessness but not all street beggars are homeless with many having a home to go to. Street beggars who are homeless are less likely to be deterred by formal action than street beggars who are not homeless.
4. Homelessness in the UK is increasing with projections indicating that number will continue to rise with individuals affected by the lack of availability and affordability of housing as well as changes to the benefits system (Public Health England: Adults with Complex Needs).
5. There are several reasons why people experience homelessness, and this can be due to a highly complex mix of issues ranging from early childhood experiences through to the development of substance misuse and mental health problems.
6. Local housing authorities have a duty to provide accommodation to those who fall within certain categories of priority need, and a related duty to help individuals, by providing them with help and assistance to find them accommodation.

## Street begging and the law

7. Under the Vagrancy Act 1824, a person *“wandering abroad, or placing himself or herself in any public place, street, highway, court, or passage, to beg or gather alms...shall be deemed an idle and disorderly person”* and may be fined on conviction. A person who is deemed to be an idle and disorderly person and who offends again may be deemed to be a rogue and vagabond and fined again. The former provisions under which a person deemed to be a rogue and vagabond could be deemed to be an incorrigible rogue, while not repealed, may no longer be enforced.
8. The legislation is almost 200 years old and the police will often prefer to refer a street beggar to the local authorities on the grounds that the individuals concerned are genuinely homeless and require assistance, but that is not always the case.
9. The more recent Anti-Social Behaviour, Crime and Policing Act 2014 provides powers to tackle a range of anti-social behaviours, giving broader powers that are designed to be faster and more efficient to use to address vagrancy or street begging.
10. The main tools in the 2014 act that can be used in relation to street begging are community protection notices (CPN's) and Public Space Protection Notices (PSPO's). Further information about each is set out below in the context of street begging.

## Options

### Community Protection Notices (CPN)

11. A CPN is issued to an individual and can include requirements stop doing specified things, requirements to do specified things or requirements to take reasonable steps to achieve specified results. The specific measures can be tailored to an individual recipient, for example accessing treatment or keeping out of a specified area.
12. S43 of the Anti-Social Behaviour, Crime and Policing Act 2014 provides the authority to issue such orders and states that; *“An authorised person may issue a community protection notice to an individual aged 16 or over,...if satisfied on reasonable grounds that:*
  - (a) the conduct of the individual...is having a detrimental effect, of a persistent or continuing nature, on the quality of life of those in the locality, and*
  - (b) the conduct is unreasonable”*
13. Statutory guidance states that *“Agencies should have sufficient evidence to satisfy themselves that the behaviour in question is genuinely having a detrimental effect on others' quality of life, in terms of the nuisance or harm that is being caused to others, rather than a behaviour that others may just find annoying... Decisions on whether behaviour is persistent or continuing in nature should be taken on a case by case basis”<sup>1</sup>.*

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<sup>1</sup> Anti-social Behaviour powers – statutory guidance for frontline professionals, February 2021, p.50



It is generally considered necessary to obtain several pieces of valid and appropriate evidence (i.e. not just hearsay/ opinion) to warrant applying the legislation.

14. The process starts with the issue of a community protection warning letter which should be handed directly to the individual. The warning outlines that their behaviour is considered to be anti-social with the rationale as to why it is considered anti-social, there is a clear timeline given to abide by requirements under the warning and that failure to do so will result in the issue of a CPN.
15. The CPN itself can and should specify requirements tailored to deal with the specific circumstances of the behaviour and/or the individual. For example, it can require the recipient to access specified treatment or keep out of a specified area. If breached, the individual commits a criminal offence. Sanctions can include a fine of up to £100 and forfeiture of items in the possession of the individual. A fixed penalty notice can also be issued.
16. Fylde's constitution allows a CPN to be authorised by the Chief Executive or Director of Resources, after consultation with the Chairman of the Environment, Health and Housing Committee.
17. If an individual is convicted of failing to comply with a CPN, a *Criminal Behaviour Order* can be issued by the Magistrates Court. To issue the order, the Court must be satisfied beyond reasonable doubt, that the offender has engaged in behaviour that caused or was likely to cause harassment, alarm or distress to any person and consider that making the order will help in preventing the offender from engaging in such behaviour. Breach of a criminal behaviour order can lead to imprisonment.

### **Public Spaces Protection Orders (PSPOs)**

18. Unlike a CPN, which is targeted at and tailored to an individual, a PSPO prohibits specific behaviours within a area. The criteria for issuing a PSPO is set out in the legislation and are the subject of statutory guidance and are analogous to those for the issue if a CPN. The activity or behaviour to be controlled must:
  - have had, or is likely to have, a detrimental effect on the quality of life of those in the locality;
  - be, or be likely to be, persistent or continuing in nature;
  - be, or be likely to be, unreasonable; and
  - justify the restrictions imposed (i.e. the restrictions must be proportionate).
19. Before a PSPO is issued, the council must consult the police and appropriate representatives of the local community. Certain information must be published before making an order.
20. A PSPO could be subject to legal challenge for a period of six weeks after it is made. It is important that any report which is relied on to support the making of a PSPO contains evidence which supports the restrictions to be imposed in terms of those criteria. This is particularly important where a PSPO is expected to impact on individuals that are likely to be vulnerable. In particular, the statutory guidance advises that councils should "*consider carefully the nature of any potential [PSPO] that may impact on homeless people or rough sleepers*"<sup>2</sup>.
21. A breach of a PSPO can be addressed by the issue of a fixed penalty notice, or prosecution in the magistrates' courts.
22. Any PSPO would only be able to address behaviours rather than individuals. It will be necessary to identify the behaviours and frame the orders to address the behaviours directly and unequivocally. PSPOs stay in force for three years.
23. PSPOs are an option, if the report proposing a PSPO includes enough and appropriate evidence to meet the statutory criteria and that the guidance is complied with. It would need to be clearly stated which behaviours are unacceptable (and why) that the PSPO should prohibit together with an evidence base sitting behind this.

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<sup>2</sup> Ibid, p.65

## 24. Comparison

	CPN	PSPO
<b>Criteria</b>	<ul style="list-style-type: none"> <li>• Conduct of individual that has have had, or is likely to have, a detrimental effect on the quality of life of those in the locality;</li> <li>• is, or be likely to be, persistent or continuing in nature;</li> <li>• is, or be likely to be, unreasonable.</li> </ul>	<ul style="list-style-type: none"> <li>• Behaviour that has have had, or is likely to have, a detrimental effect on the quality of life of those in the locality;</li> <li>• is, or be likely to be, persistent or continuing in nature;</li> <li>• is, or be likely to be, unreasonable.</li> </ul>
<b>Issued to</b>	Individual	Community at large
<b>Tailored to recipient?</b>	Yes	No
<b>Expires</b>	No	Three years
<b>Consultation and publicity</b>	No	Police, community representatives, publicity
<b>Warning letter?</b>	Yes	No
<b>Penalty</b>	£100 fixed penalty, prosecution, possible criminal behaviour order	£100 fixed penalty, prosecution, possible criminal behaviour order

IMPLICATIONS	
Finance	No direct implications at this time
Legal	The legal powers are fully set out within the report
Community Safety	The Police and community representatives should be consulted if a PSPO was to be considered
Human Rights and Equalities	Statutory guidance advises that councils should “ <i>consider carefully the nature of any potential [PSPO] that may impact on homeless people or rough sleepers</i> ”.
Sustainability and Environmental Impact	PSPO’s must be reviewed every three years.
Health & Safety and Risk Management	No direct implications at this time.

LEAD AUTHOR	CONTACT DETAILS	DATE
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BACKGROUND PAPERS		
Name of document	Date	Where available for inspection

## DECISION ITEM

REPORT OF	MEETING	DATE	ITEM NO
MEMBER DEVELOPMENT STEERING GROUP	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	9 MARCH 2021	6
<b>MENTAL HEALTH CHALLENGE FOR LOCAL AUTHORITIES</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY

At the meeting of the Member Development Steering Group (MDSG) held on 10 December 2020 and 25 February 2021, consideration was given to the Local Authority Mental Health Challenge initiative with particular reference to the member champion role.

The Mental Health Challenge for Local Authorities in England was initiated some five years ago to encourage and support councils in England to champion mental health in their communities. This is something that CHAMPS Public Health Collaborative & North West Employers have recently been promoting via the Councillor Development Network.

Member well-being sits within the Terms of Reference of the MDSG and Health Development and Promotion sits within this Committee.

In general, local authorities at all levels are encouraged to sign up the commitments of the Mental Health Challenge. The Challenge commits the Council to a number of actions, and these are summarised in the appendix to the report.

The Covid pandemic has further highlighted the prevalence of poor mental health in communities and it is acknowledged that support is sometimes sought via local councillors or the local authority itself.

The MDSG focused on matters relevant to the member well-being aspect and in doing so, nominated Councillor Sally Nash-Walker to fulfil the Member Lead role.

Whilst the MDSG are supportive of the principle of signing up to initiative, given the detail of this challenge and potential resource issues/implications, the wider/general aspects of the initiative are referred to this committee for consideration.

### RECOMMENDATIONS

1. To consider supporting/ signing up to the Mental Health Challenge along the lines identified in the appendix to the report.
2. To support the recommendation of the MDSG in nominating Councillor Sally Nash- Walker as the Council's Mental Health Lead and seek full Council's approval of this.

## SUMMARY OF PREVIOUS DECISIONS

None

## CORPORATE PRIORITIES

Economy – To create a vibrant and healthy economy	✓
Environment – To deliver services customers expect	✓
Efficiency – By spending money in the most efficient way	✓
Tourism – To create a great place to live and visit	

## REPORT

### 1. Introduction

1.1 The Mental Health Challenge for Local Authorities in England has now been active for five years. The Centre for Mental Health set up the Mental Health Challenge in partnership with Association of Mental Health Providers, Mental Health Foundation, Mind, Rethink Mental Illness, the Royal College of Psychiatrists, and Young Minds, in order to support and encourage local authorities to take a proactive approach to the issues of mental health.

1.2 The aim of the Challenge is to encourage and support local leadership for mental health and wellbeing through local authority elected members. The challenge asks councils to appoint an elected member to champion mental health. In return, the national charities offer champions and their councils' advice, information and a network of peers in similar roles.

1.3 CHAMPS Public Health Collaborative & North West Employers have recently been promoting this Challenge via the Councillor Development Network.

1.4 The Mental Health Challenge is already showing that local authority member champions have the potential to raise the profile of mental health and wellbeing in local communities, to enable councils to integrate mental health into the full range of their policies and responsibilities, and to link up with other local leaders to foster partnerships and encourage action to promote mental health and life chances.

1.5 To date, the body has have succeeded in creating a network of more than 100 county, unitary, borough and district councils, each with a named elected member to champion mental health within their respective council locality.

### 2. The National Agenda

2.1 The topic of mental health has featured on the national agenda for many years now and the recent Covid pandemic has further highlighted the ongoing issues associated with mental health in communities.

### 3. Terms of Reference

3.1 Member well-being sits within the Terms of Reference of the MDSG. Health Development and Promotion sits within the Terms of Reference of the Environment, Health & Housing Committee.

### 4. The Challenge

4.1 The Challenge commits the Council to a number of actions, and these are highlighted in the appendix attached.

### 5. Member Champion/Lead

5.1 As a first step, councils are being requested to appoint a member to champion mental health. In return, the council and the member representative will receive support and information in undertaking the role. The role is necessarily limited.

5.2 The MDSG at its meeting on 25 February nominated Councillor Sally Nash-Walker to this role and this committee is requested to endorse this proposal and commend the same to the council for approval.

## 6. The Member Development Perspective

6.1 Given that member well-being sits within the MDSG remit, the Group was of the view that it is vital that awareness of positive mental health is embedded in the organisation raising the profile of the issues contributing towards poor mental health and identifying how elected members can maintain good mental health and at the same time, help in the preventative and educational role within the community. The Health and Well-Being Officer could link in with this area of work.

6.2 The MDSG is supportive of signing up to the principle of the Local Authority Mental Health Challenge.

IMPLICATIONS	
Finance	There are no financial implications arising from this report
Legal	No direct implications
Community Safety	No direct implications
Human Rights and Equalities	No direct implications
Sustainability and Environmental Impact	No direct implications
Health & Safety and Risk Management	No direct implications

LEAD AUTHOR	CONTACT DETAILS	DATE
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BACKGROUND PAPERS		
Name of document	Date	Where available for inspection
None		None

Appendix - A copy of the Local Authority Mental Health Challenge initiative is attached

# The Challenge - find a champion!

Local authorities have a key role in promoting wellbeing and improving mental health in their communities. We want to support and encourage local authorities to take a proactive approach to this crucial issue. So we've set up the Challenge.

[Mental Health Challenge Poster](#)

## Local authorities

We are asking all local authorities to take up The Mental Health Challenge and have produced a template motion to enable councils to promote mental health across all of their business.

### This council notes:

- 1 in 4 people will experience a mental health problem in any given year.
- The World Health Organisation predicts that depression will be the second most common health condition worldwide by 2020.
- Mental ill health costs some £105 billion each year in England alone.
- People with a severe mental illness die up to 20 years younger than their peers in the UK.

### This council believes:

- As a local authority we have a crucial role to play in improving the mental health of everyone in our community and tackling some of the widest and most entrenched inequalities in health.
- Mental health should be a priority across all the local authority's areas of responsibility, including housing, community safety and planning.
- All councillors, whether members of the Executive or Scrutiny and in our community and casework roles, can play a positive role in championing mental health on an individual and strategic basis.

### This council resolves:

- To sign the Local Authorities' Mental Health Challenge run by Centre for Mental Health, Mental Health Foundation, AMHP, Mind, Rethink Mental Illness, Royal College of Psychiatrists and YoungMinds.
- We commit to appoint an elected member as 'mental health champion' across the council.
- We will seek to identify a member of staff within the council to act as 'lead officer' for mental health.

### The council will also:

- Support positive mental health in our community, including in local schools, neighbourhoods and workplaces.

- Work to reduce inequalities in mental health in our community.
- Work with local partners to offer effective support for people with mental health needs.
- Tackle discrimination on the grounds of mental health in our community.
- Proactively listen to people of all ages and backgrounds about what they need for better mental health.

## **The member champion**

Enthusiasm and commitment are more important than formal position in becoming a member champion. What is crucial is that an elected local authority member takes on this role in order to influence the full range of the authority's activities and responsibilities.

The role of champion will be defined locally but key activities might include:

- Advocating for mental health issues in council meetings and policy development
- Reaching out to the local community (eg via schools, businesses, faith groups) to raise awareness and challenge stigma
- Listening to people with personal experiences of mental ill health to get their perspectives on local needs and priorities
- Scrutinising the work of local services that have an impact on mental health: eg health, social care, housing, police.
- Fostering local partnerships between agencies to support people with mental health problems more effectively
- Encouraging the council to support the mental health of its own workforce and those of its contractors.

### **The member champion will have access to the following benefits to help them in these roles:**

- Advice and support from the mental health challenge national partners (usually by phone or email)
- Access to resources on the challenge web site
- A monthly update on relevant news, events and key policy developments
- An annual meeting with other member champions to share intelligence, experiences and ideas.
- Workshops and other learning events on key topics

### **As local leaders for better mental health, we expect all member champions to:**

- Provide a vocal presence for mental health within their council where this is necessary
- Identify at least one priority each year for focused work
- Seek the views of people with lived experiences of mental ill health when identifying priorities and concerns
- Work respectfully, sensitively and empathically with people with mental health problems at all times
- Respond to occasional requests from the challenge coordinator for updates on activities undertaken in the role of member champion.

We are aware that member champions are elected members of councils who have a number of competing priorities and limited time to put into the role of member champion.

The national partners reserve the right to raise concerns where member champions whose conduct falls below the expectations set out above. Where steps are not taken to address concerns expressed by the national partners, councils may be removed from the challenge membership.

### **Lead officer role description:**

The role of lead officer can be taken by any staff member in the council. Their role may include, but not be limited by:

- Providing information to the member champion to support their work
- Advising the member champion on current issues and priorities
- Supporting implementation of strategies initiated by the member champion
- Raising awareness within the council's staff about mental health issues
- Seeking external support for activities led by the council to promote mental health and wellbeing
- Liaising with the mental health challenge national partners to secure information and advice.

The lead officer will also have access to the benefits described above for member champions.

## **Support from national organisations**

National mental health organisations will support local authorities that take on the challenge by:

- Providing resources (for example published evidence, expert opinion and briefings) to help councils to take local action.
- Offering networking opportunities and peer support for mental health champions, including an annual meeting and through use of electronic media.
- Recognising and acknowledging publicly the councils that sign up to the challenge and the champions they appoint.



## INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
RESOURCES DIRECTORATE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	9 MARCH 2021	7
<b>ANNUAL REPORT CITIZENS ADVICE FYLDE 2019/2020</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY OF INFORMATION

The purpose of this report is to provide an annual summary to the Committee on the work of the Citizens Advice Fylde. This is in accordance with the requirements of the CAB's agreement with the Council. Members are reminded that Fylde Council is the funding body for the Fylde Citizens Advice service through the provision of an annual grant.

### SOURCE OF INFORMATION

The Citizens Advice Fylde Annual Report, attached, has been prepared by Natalie Reeves, the Fylde Citizens Advice Chief Executive.

### WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

This information is provided to enable the committee to have an overview of the performance of the Citizen Advice Fylde in the last financial year and scrutinise its service to Fylde residents.

### FURTHER INFORMATION

Contact: Tracy Manning, Director of Resources; Tel 01253 658521; e-mail: [tracy.manning@fylde.gov.uk](mailto:tracy.manning@fylde.gov.uk)

# Annual Report 2020



## Contents

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## Overview

This report concentrates, for statistical purposes, on our work during the year April 2019/March 2020. However, it also includes some information on developments since April 2020, along with our plans for the future.

Citizens Advice Fylde has been serving the Fylde community since 1968. At present we operate from our main office in Kirkham between 9am and 4pm Mon-Fri. We would normally take a mixture of appointments, drop-ins and telephone enquiries through our Adviceline system. Our St Annes Outreach would be at the Town Hall on Tuesdays for appointments and on Wednesdays for drop-ins.

However, due to COVID, the service has been a telephone only service from March 2020.

### **Our Aims:**

**To provide the best possible advice to the citizens of Fylde in order that they can deal with the problems they face.**

**To train, encourage and enable local people to volunteer to provide advice to fellow citizens.**

**To enable and assist volunteers currently out of work to acquire skills and gain confidence so that they can return to the workplace.**



# Staffing



Our core staff during the reporting period were: Natalie Reeves, Chief Executive Officer and Lisa Bolton, Advice Service Manager - along with Robert Egford, Session Supervisor, Kim Cook, Volunteer Development Officer and Oleg Melehovs Administrator.

We have 24 Advice volunteers, including 8 trained Adviceline Assessors, 13 trained Full Advisors and 3 advice volunteers in training. We also have volunteers performing admin duties, computer maintenance and IT upgrades, as well as acting as Trustees.

We are continuing to prioritise the recruitment of volunteers to fully cover Adviceline and to allow staff development to the Full Advisor role if desired. The aim is to have sufficient Full Advisors to increase our outreach work. We have a dedicated member of staff engaged in Volunteer Development. We will also continue to arrange a number of training courses for our paid staff and volunteers using Citizens Advice Training modules and training courses provided through external sources such as Shelter and Lancashire County Council. We will also continue to develop in-house courses and work with other Citizens Advice Offices to provide training specific to our needs. Our Advisors are kept up to date on all subject areas through our Advisernet website, which is constantly maintained and updated by Citizens Advice nationally. We also receive information bulletins provided by Citizens Advice nationally, the Department for Work and Pensions, the Council for Voluntary Services and many other sources.

Citizens Advice Fylde uses the national Performance Quality Framework process to ensure quality of advice, customer satisfaction, and effective leadership. A sample of cases is audited each month. We will continue to be visited 3 yearly for Management/Finance compliance in order to maintain our AQS (Advice Quality Standard) Mark of 'General Help with Casework'. Our last Leadership Self-Assessment in January 2020 resulted in confirmation that we were exceeding the required Citizens Advice standard in all aspects of governance, management and planning.

Each Citizens Advice Office is separately registered with the Financial Conduct Authority. Our Financial Registration Number is **617610**.

# Our Advice Service



Adviceline    0300 330 1166



Website    <https://www.citizensadvice.org.uk/local/fylde/>



Twitter    @FyldeCAB



Facebook    Citizens Advice Fylde

Since September 2007 we have been open five days a week, 35 hours per week. Our core opening times are Mon- Fri 9am – 4pm.

Until March 2020 we had up to eight appointment slots available Tuesday to Thursday. When capacity allows, our drop-in clients can be seen immediately or, if not, a suitable appointment made for them.

We continued to offer appointments as an **outreach service at St Annes Town Hall** every Tuesday, with a drop-in Wednesday mornings. This allows us to cater for clients who prefer a face-to-face consultation but would have difficulties travelling to Kirkham.

Our **Telephone Adviceline Service** has been up and running since the beginning of November 2015 and operates between 10am and 4pm each day. They will be initially be assisted using the Citizens Advice Public Website; If the client requires more in-depth help then an appointment will be made for them at their local Office.

From March 2020, all appointments are carried out by telephone. We offer a form filling service, this is carried out by the client posting the form to us and it is filled out through a telephone appointment and then returned to the client to check and sign.

We continued to offer financial advice through our **MoneyPlan** project. This is delivered by a trained Financial Adviser volunteering their services free of charge. He is able to offer a free first interview, giving generic financial advice to our clients according to their specific situation. Appointments are booked through us and the Adviser used a room in our premises. Should the client require further help we provide a list of financial

advisers in the area and at that point they are advised that they are likely to be charged by whomever they choose to contact.

The government-backed **Pensionwise** service was also delivered at our Kirkham office once or twice per month. Clients who are over 50 and have personal or workplace pensions can receive free guidance on their options as they plan for retirement.

We continue to explore ways of increasing our levels of service to the whole of the Fylde. We have updated and simplified our website, enabling the public to find us easily and to access general Citizens Advice information through a link to [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk). Links are also provided from here to other useful websites. Citizens Advice Fylde has a Facebook page and is on Twitter.

## Partnership Working



We are a referral agent for **Fylde Foodbank** who share the lower floor of our building and operate from the Kirkham premises on a Monday and a Friday. This has also allowed us to contribute to **Lancashire County Council's** Crisis Support scheme, through which emergency support (mainly food) can be provided alongside the offer of advice that might improve the client's situation more generally.

We attend the **Fylde Homelessness Action Group** and provide statistics on Debt, Housing and Welfare Benefits to Fylde Council as requested. We work closely with Fylde Housing department, particularly with the housing and homelessness officers. Citizens Advice Fylde remains a Hate Crime Reporting Centre for the Fylde, working closely with Lancashire Police.

We also continue to develop a good community network throughout Fylde which will benefit clients through increased service awareness and referral procedures. We produce a regular newsletter that goes to all members of our Management Committee, all Fylde Borough Councilors and to our partner agencies.

## Other Projects



**Rosemary** – This project began in January 2017 and was initially funded by The Allen Lane Foundation for one year. It involves the specialist training and provision of a Domestic Violence worker for Fylde for one day a week. Natalie Reeves is the project worker; she is qualified as an Independent Domestic Violence Advisor (IDVA) and Independent Sexual Violence Advisor (ISVA). She

supported 29 clients with 60 issues from April 2019 to March 2020, many of whom were at high risk or facing an emergency situation such as the need to find new accommodation. Natalie also participates in and Chairs the Fylde and Wyre Multi-Agency Risk Assessment Conference (MARAC).

## At Home

This project has been funded by **United Utilities** for three years for the provision of a home visiting service for one day a week. The idea is to provide advice to those unable to visit the office or St Annes, while at the same time helping to combat social isolation. Robert Egford is the project worker. From April 2019 to March 2020, Robert made 92 home visits. The health and well-being of clients is greatly enhanced by the work done and it is a service we really hope to be able to continue. Part of the project is also for volunteers to be trained up to continue the work.

## Fylde Energy

From February 2020 we have been running the Fylde Energy Project, funded by the Energy Saving Trust. This is a project offering help and support with energy related issues, including bills, tariff checks and disputes. Two part-time members of staff were employed to administer the project and deliver the advice and support. From December 2020, this has been enhanced by an emergency COVID fund from Fylde Council to offer financial support for clients suffering fuel poverty as a result of the COVID crisis.

## Help to Claim

Funded through National Citizens Advice by DWP we continue to offer help and support to claimants with their initial Universal Credit claim.



# Customer Satisfaction



We are part of a National Citizens Advice Initiative called the Customer Experience Survey. We are asking our clients if they are happy to be contacted by Citizens Advice directly to give feedback on the service they have received.

The latest report shows that for the overall client experience of using our service, 74.2% of clients felt it was positive or very positive.

82.4% thought the service had helped them to find a way forward. We would obviously like this to be higher but many problems are ongoing and clients may still be using our service. 95.1% of clients said that they would be likely or very likely to recommend our services to friends and family.

# Recruitment and Training



Recruitment remains a priority for us in order to fully staff Adviceline and to support those wishing to transfer from Adviceline to full Advice. To support this a portion of our reserves continues to be used to fund a one day a week Volunteer Development post. The numbers on Adviceline are currently stable, and some Adviceline volunteers are going on to train as full advisers. All Citizens Advice offices are finding it difficult to attract volunteers. We do have a number of volunteers who come to us and work with us to help us but also to improve their skills. These volunteers have been very successful in subsequently gaining employment.

# Funding Bids



We are constantly exploring avenues of funding, particularly concentrating on opportunities where deprivation does not need to be high and that would benefit our Fylde demographic. We continue to explore these opportunities both as an individual office and in partnership with other Citizens Advice offices throughout Lancashire.

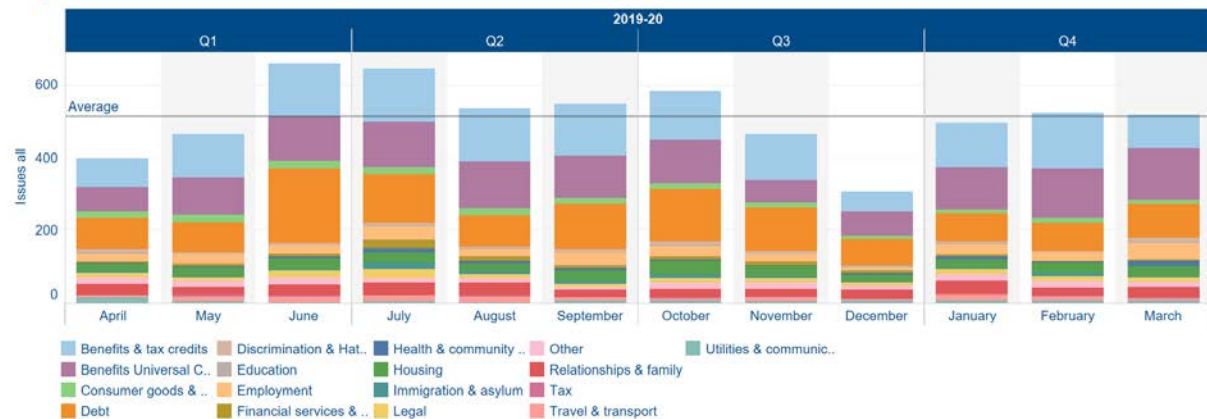
# Statistics for April 2019 to March 2020

In all, we helped **1652 individual clients** deal with **6029 issues**.

Our impact on society can in part be measured by the following figures, however a price cannot be put on the peace of mind and feeling of wellbeing that comes from knowing that your issues have been listened to and an action plan put in place for dealing with them.

## Main Issue\*

Graph of issues

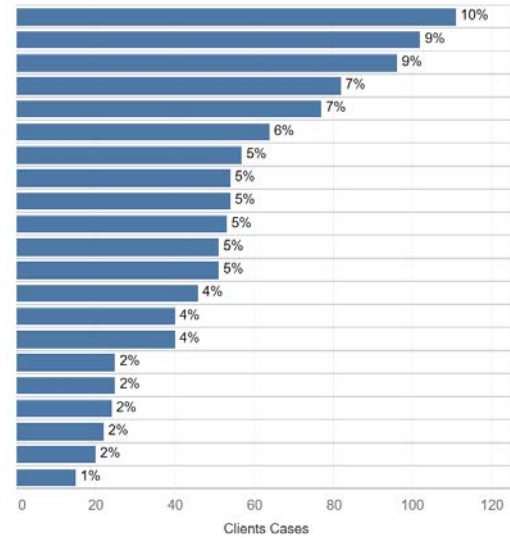


\*Clients may come with multiple issues. This information therefore shows either the sole issue or the first of these multiple issues.

# Clients by Ward

## Ward

Local Authority Ward	Local Authority	
Medlar-with-Wesham	Fylde	111
Kirkham North	Fylde	102
Kirkham South	Fylde	96
Central	Fylde	82
Warton and Westby	Fylde	77
Ashton	Fylde	64
Kilnhouse	Fylde	57
Fairhaven	Fylde	54
St Leonards	Fylde	54
Newton and Treales	Fylde	53
Freckleton East	Fylde	51
Heyhouses	Fylde	51
Park	Fylde	46
Freckleton West	Fylde	40
St Johns	Fylde	40
Ansdell	Fylde	25
Clifton	Fylde	25
Staining and Weeton	Fylde	24
Ribby-with-Wrea	Fylde	22
Elswick and Little Eccleston	Fylde	20
Singleton and Greenhalgh	Fylde	15



## Key Statistics

Fylde (member)

01/04/2019 31/03/2020

citizens  
advice

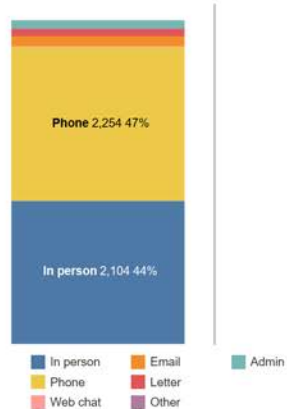
### Summary

Clients	1,652
Quick client contacts	664
Issues	6,029
Activities	4,752
Cases	1,894

### Outcomes

Income gain	£1,217,350
Re-imbursements, services, loans	£8,879
Debts written off	£177,069
Repayments rescheduled	£8,061
Other	£31,808

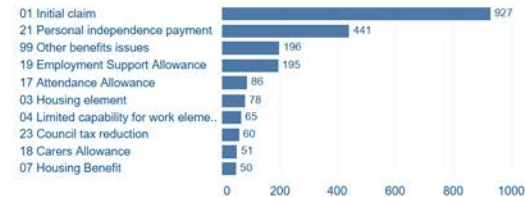
### Channel



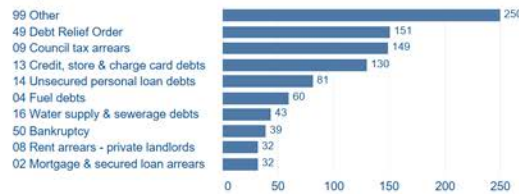
### Issues

Issues	Clients
Benefits & tax credits	1,418
Benefits Universal Credit	1,303
Consumer goods & services	183
Debt	1,266
Discrimination & Hate & GVA	71
Education	14
Employment	314
Financial services & capability	98
Health & community care	73
Housing	317
Immigration & asylum	75
Legal	155
Other	182
Relationships & family	315
Tax	19
Travel & transport	133
Utilities & communications	93
<b>Grand Total</b>	<b>6,029</b>

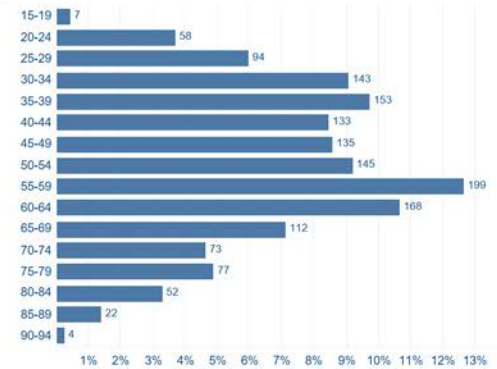
### Top benefit issues



### Top debt issues



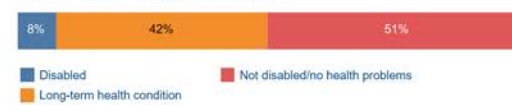
### Age



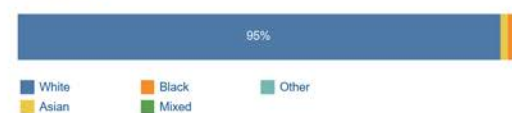
### Gender



### Disability / Long-term health



### Ethnicity



# Research and Campaigns



Research and campaigns work is a dual aim of Citizens Advice. We believe that raising awareness of both national and local issues and identifying trends is key to a 'prevention rather than cure' approach, benefitting clients and society as a whole.

The profile of research and policy work within Citizens Advice is kept high by the publication of press reports and by the appearance on TV and radio of our chief executive Gillian Guy.

At Fylde, we have a Research and Campaigns co-ordinator, Anne Gray, who continues to be involved with reporting trends and issues to Citizens Advice nationally which have been identified through our advice work and statistics. Our Trustees often also assist with this work. We continue to receive updates from Lancashire Police and Trading standards on a regular basis, keeping us updated on consumer issues, scams and frauds which may affect our clients. We are part of the Lancashire Research and Campaigns Cluster Group, which allows us to work together with other Citizens Advice offices on issues relevant to clients across Lancashire. We use our Twitter and Facebook pages to post information about these issues and to direct our followers to useful resources.

Examples of current national campaigns can be found on <https://wearecitizensadvice.org.uk/>.

Our office made a particular local contribution to two national campaigns in 2019/20:

## New Energy Report – Picking up the pieces

This report was published on 21 June 2019. It finds that thousands of people who owed money to failed suppliers have lost out on consumer protections and faced aggressive debt collection when these suppliers failed. In addition, UK energy consumers are picking up the bill for failed suppliers, to the tune of £172 million.

Citizens Advice are asking the government to use their forthcoming Energy White Paper to close the protection gap for consumers who owe money to suppliers when they collapse and to minimise the cost to consumers of energy supplier failures.

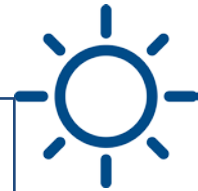
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## Scam Awareness Month

In 2019 National Citizens Advice decided to have just a fortnight rather than a month for Scam Awareness and to target the campaign at the over 45's. Static information boards were displayed at Kirkham and Freckleton Libraries. Information stands were placed in Dobbies Garden Centre and in Morrisons with Trading Standards. Anne provided a talk for 'Just Good Friends' in Kirkham in conjunction with Trading Standards and the Police, which was very well received. We emphasized the importance for clients to report scams and rogue traders to our Consumerline. This is because it is the main way that the Trading Standards officers are informed of these activities. In cases where the criminals are still in the area, Trading Standards are given a 'hot referral' from Consumerline and officers can be immediately deployed to attempt to apprehend them. We therefore stressed to clients the importance of reporting it to Consumerline and assisted them to do this.

## The Future

Citizens Advice Fylde is committed to continuous improvement of its practices and procedures in order to ensure provision of, and access to, its core services for all Fylde residents. This includes actively looking to increase our accessibility through our outreach provision.



We will continue to work closely with Fylde Council and other voluntary agencies in Fylde to provide a holistic approach to our clients' issues. We will strive to source new funding and partnership working in order to meet demand. We will use the resources provided by our national membership of Citizens Advice to support our strategic planning for the future, drawing on regional networks in order to learn from good practice elsewhere, and participating in new initiatives if appropriate opportunities arise.

If anyone would like to contact me for a chat about what we do and/or about volunteering opportunities they would be very welcome to do so. I can be contacted on 01772 673014.

Natalie Reeves  
Chief Executive Officer 20121

Supported by:



## INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
DEVELOPMENT SERVICES DIRECTORATE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	9 MARCH 2021	8
<b>ST ANNES BATHING WATERS 2020</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY OF INFORMATION

The purpose of this report is to provide an update of the water quality at the two St Annes Bathing Waters.

### SOURCE OF INFORMATION

Environment Agency Bathing Water data.

Directive 2006/7/EC of the European Parliament and of the Council 15<sup>th</sup> February 2006. Concerning the management of bathing water quality.

Statutory Instrument 2013 No 1675, Water Resources.

The Bathing Water Regulations 2013.

### LINK TO INFORMATION

- **United Utilities Bathing Waters Map**  
<https://www.unitedutilities.com/help-and-support/wastewater-services/bathing-waters/bathing-waters/>
- **2019 Bathing Water Profile for St Annes**  
<http://environment.data.gov.uk/bwq/profiles/profile.html?site=ukd4303-41800>
- **2019 Bathing Water Profile for St Annes North**  
<http://environment.data.gov.uk/bwq/profiles/profile.html?site=ukd4303-41900>

### WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

This information is provided to enable the committee to consider and scrutinise the latest position on Bathing Water quality.

### FURTHER INFORMATION

Contact: Darren Bell Head of Technical Services

Tel: 01253 658465

## INFORMATION NOTE

### St Annes Bathing Waters 2020

1. The Environment Agency are responsible for implementation of the Bathing Waters Directives, monitoring and reporting on water quality and ensuring action is taken to meet the appropriate standards for the directives throughout the UK. They also regulate discharges to the aquatic environment.
2. Fylde Borough Council operates two controlled bathing waters one at St Anne's Pier and the other is St Anne's North adjacent to North Beach car park. During the bathing season 1st May to 30th September the Council are responsible for the provision of public information about the bathing waters being displayed in an easily acceptable place in the vicinity of the bathing waters. This includes the provision of public information to prevent exposure to pollution during short term incidents and advise against bathing where the bathing water does not meet the sufficient standard.
3. Changes were made from 2012 with the introduction of the revised Bathing Water Directive. Under the new regulations the revised directive sets guideline standards for Escherichia coli and intestinal enterococci.
4. The new standard has four classifications:-

**Excellent, Good, Sufficient, Poor.**

The EU directive requires member states to ensure that, by the end of the 2015 bathing season, all bathing waters are at least sufficient each year.

The table below indicates the different parameters for bathing water quality.

Parameter	Excellent	Good	Sufficient
Escherichia coli (cfu/100ml)	<250 (*)	<500 (*)	<500 (**)
Intestinal enterococci (cfu/100ml)	<100 (*)	<200 (*)	<185 (**)
(*) Based upon a 95-percentile evaluation			
(**) Based upon a 90-percentile evaluation			

cfu = colony-forming unit

E.coli should not exceed 500cfu per 100ml based upon a 90-percentile evaluation of samples.

Intestinal enterococci should not exceed 185cfu per 100ml based upon a 90-percentile evaluation of samples.

5. In 2020, the coronavirus pandemic and associated lockdown meant the Environment Agency had to pause routine sampling in the first half of the bathing season in order to adhere with imposed restrictions. Once lockdown was lifted, the EA's sampling work restarted and a reduced set of samples was taken during the second half of the season. No classification was made in 2020 due to the reduced number of samples taken not being representative of the range of water quality across the bathing season. The classifications made in 2019 carry over to 2020.
6. The Environment Agency has been working with Fylde Council again this year to make daily predictions of pollution risks at our bathing waters during the 2020 bathing season, these were able to be made through the whole season and were unaffected by lockdown measures. These inform the public of increased



pollution risk through signs displayed at bathing waters. These warnings are short term pollution events that have clearly identifiable causes which are not normally expected to affect bathing water quality for more than approximately 72 hours. Where pollution risk forecasts have coincided with statutory bathing water sampling and if all conditions are met there is a potential for discounting samples at the end of the season. No samples were discounted in 2020 as a consequence of the incomplete monitoring in the bathing season.

7. The Fylde coast has eight bathing waters and the table below indicates this year's results, showing their improvement over the last six years.

Bathing water area	2014 results	2015 results	2016 results	2017 results	2018 results	2019 results	2020 results
Fleetwood	Poor	Excellent	Good	Good	Good	Good	Good
Cleveleys	Poor	Poor	Good	Good	Good	Good	Good
Bispham	Sufficient	Sufficient	Good	Good	Good	Excellent	Excellent
Blackpool North	Poor	Good	Sufficient	Good	Sufficient	Good	Good
Blackpool Central	Poor	Sufficient	Good	Good	Good	Good	Good
Blackpool South	Good	Excellent (Blue Flag status)	Excellent (Blue Flag status)	Excellent (Blue Flag status)	Good	Good	Good
St Annes North	Good	Excellent	Good	Good	Good	Sufficient	Sufficient
St Annes Pier	Good	Good	Good	Good	Good	Good	Good



8. The Bathing Water classification for St Annes Pier is classed as good for 2020 however the classification for St Annes North has been classified as sufficient. The deterioration of the water quality at St Annes North is of concern to the Council and the Environment Agency.
9. The Environment Agency has identified St Annes and St Annes North as a priority bathing waters. Prior to the pandemic we held a meeting with representatives from the Environment Agency, Ribble Rivers Trust, Turning Tides, LOVEmyBEACH and United Utilities to draw up an action plan for the 2020 bathing season. This was put on hold whilst all partners dealt with the impacts from the pandemic. We will restart this piece of work when practical to do so.

## Appendix 1

### St Annes North Bathing Water 2020 (reduced data set due to coronavirus restrictions)

NO	Sample taken	escherichia coli colonies/100ml	intestinal enterococci colonies/100ml
161	22/07/2020	640	490
162	31/07/2020	160	91
163	03/08/2020	18	27
164	10/08/2020	45	< 10
165	19/08/2020	1100	220
166	24/08/2020	620	110
167	07/09/2020	91	160
168	16/09/2020	230	220
169	28/09/2020	320	18

### St Annes North Bathing Water 2019

NO	Sample taken	escherichia coli colonies/100ml	intestinal enterococci colonies/100ml
141	02/05/2019 10:40	36	10
142	16/05/2019 10:20	10	10
143	19/05/2019 11:05	82	45
144	22/05/2019 13:21	10	10
145	31/05/2019 10:01	10	36
146	04/06/2019 12:20	10	18
147	14/06/2019 10:10	1400	490
148	17/06/2019 11:35	420	55
149	21/06/2019 13:40	27	10
150	30/06/2019 11:16	220	45
151	02/07/2019 11:10	18	27
152	15/07/2019 10:17	36	10
153	18/07/2019 13:00	10	18
154	31/07/2019 10:30	2600	380
155	06/08/2019 15:40	300	150
156	12/08/2019 10:01	420	170
157	20/08/2019 15:10	240	36
158	30/08/2019 10:15	300	82
159	02/09/2019 12:41	520	410
160	04/09/2019 13:51	160	82

### St Annes North Bathing Water 2018

NO	Sample taken	escherichia coli colonies/100ml	intestinal enterococci colonies/100ml
121	01/05/2018 12:40	10	10
122	15/05/2018 11:35	18	45
123	27/05/2018 11:15	10	18
124	31/05/2018 11:45	18	10
125	04/06/2018 15:05	18	10
126	12/06/2018 10:50	36	27
127	18/06/2018 15:30	45	18
128	24/06/2018 10:45	10	10
129	27/06/2018 11:45	10	10
130	03/07/2018 13:10	10	18
131	11/07/2018 10:15	18	10
132	24/07/2018 09:40	118	18
133	27/07/2018 11:10	18	10
134	01/08/2018 14:48	55	36
135	10/08/2018 11:05	370	64
136	16/08/2018 14:04	410	73
137	23/08/2018 11:15	27	36
138	29/08/2018 13:50	82	10
139	07/09/2018 10:30	1000	909
140	11/09/2018 12:20	2200	2700

## St Annes Pier Bathing Water 2020 (reduced data set due to coronavirus restrictions)

NO	Sample taken	escherichia coli colonies/100ml	intestinal enterococci colonies/100ml
161	22/07/2020	250	300
162	31/07/2020	36	< 10
163	03/08/2020	27	< 10
164	10/08/2020	200	18
165	19/08/2020	240	64
166	24/08/2020	510	< 10
167	07/09/2020	27	27
168	16/09/2020	180	64
169	28/09/2020	290	64

## St Annes Pier Bathing Water 2019

NO	Sample taken	escherichia coli colonies/100ml	intestinal enterococci colonies/100ml
141	02/05/2019 10:50	10	10
142	16/05/2019 10:35	10	10
143	19/05/2019 11:15	18	10
144	22/05/2019 13:36	10	10
145	31/05/2019 10:20	27	27
146	04/06/2019 12:35	10	10
147	14/06/2019 10:00	73	200
148	17/06/2019 11:15	45	27
149	21/06/2019 13:30	27	10
150	30/06/2019 11:47	18	10
151	02/07/2019 11:25	10	10
152	15/07/2019 10:05	10	10
153	18/07/2019 13:45	10	10
154	31/07/2019 10:50	3000	400
155	06/08/2019 15:20	320	100
156	12/08/2019 10:21	520	120
157	20/08/2019 15:20	82	10
158	30/08/2019 10:35	830	550
159	02/09/2019 13:01	210	530
160	04/09/2019 14:20	130	36

## St Annes Pier Bathing Water 2018

NO	Sample taken	escherichia coli colonies/100ml	intestinal enterococci colonies/100ml
121	01/05/2018 14:40	55	27
122	15/05/2018 11:35	82	164
123	27/05/2018 11:15	10	10
124	31/05/2018 11:45	10	10
125	04/06/2018 15:05	10	10
126	12/06/2018 10:50	27	10
127	18/06/2018 15:30	10	27
128	24/06/2018 10:45	10	10
129	27/06/2018 11:45	10	10
130	03/07/2018 13:10	10	10
131	11/07/2018 10:15	18	10
132	24/07/2018 09:40	73	10
133	27/07/2018 11:10	10	10
134	01/08/2018 14:48	64	64
135	10/08/2018 11:05	64	27
136	16/08/2018 14:04	270	109
137	23/08/2018 11:15	230	45
138	29/08/2018 13:50	91	18
139	07/09/2018 10:30	290	936
140	11/09/2018 12:20	1200	3200

**FURTHER INFORMATION** - Contact: Darren Bell Head of Technical Services

Tel: 01253 658465

## INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
RESOURCES DIRECTORATE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	9 MARCH 2021	9
<b>COMMUNITY SAFETY PARTNERSHIP PLAN 2019-2022</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

#### SUMMARY OF INFORMATION

The Community Safety Partnership has updated its Partnership Plan to 2022. The Plan was subject to consultation amongst the Partnership and as a result was confirmed at the meeting of the Community Safety Partnership on Friday 29 January 2021. A copy of the Plan is appended to this item. The themes identified within the Plan require the response of the wider Community Safety Partnership in terms of delivery. Fylde Council is one of these partners.

#### SOURCE OF INFORMATION

Fylde Community Safety Partnership

#### WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

The Committee is the designated crime and disorder committee pursuant to the Police and Justice Act 2006.

#### FURTHER INFORMATION

Contact Tracy Manning tel: 01253 658521 email: [tracy.manning@fylde.gov.uk](mailto:tracy.manning@fylde.gov.uk)

# Fylde Community Safety Partnership Plan 2019-2022

"To ensure the Fylde remains a safe place to live, work and visit".

The Community Safety Plan sets out how we will work together to address the community safety priorities for Fylde. The Fylde Community Safety Partnership comprises representatives from the responsible authorities to set the strategic direction and coordinate partnership activity to tackle crime and disorder.

## The Evidence

Lancashire County Council's (LCC) Strategic Assessment ([Strategic Assessment \(SA\)](#)) identifies long-term issues and threats from crime and anti-social behaviour across Lancashire.

LCC produces its own Community Safety Agreement (its Community Safety Strategy) which complements local CSP plans.

District and Unitary Profiles, partnership intelligence and other evidence gained through consultations – and national issues – provide the evidence on which to build the Delivery Plan.

Cognisance is also taken of other pan Lancashire strategies such as 'operation Genga – Lancashire Serious and Organised Crime Strategy 2020-23

## Our Key Priorities

The Fylde Community Safety Partnership identifies the community safety priorities as:

- **Exploitation**
- **Anti-Social Behaviour**
- **Domestic Abuse**
- **Road Safety**
- **Alcohol/Substance Misuse**
- **Reducing Re-Offending**
- **Serious Violence**

These themes require a multi-agency response and encompass a wide-range of threats facing local communities such as domestic abuse, victimisation, hate crime, modern day slavery, missing from home persons, re-offending, crime, fraud, cybercrime, violence against the person, anti-social behavior, fire safety, knife crime and child exploitation.

The Fylde priorities also reflect those identified at a Lancashire level which are *violence against the person, domestic abuse, sexual offences, exploitation (children, adults and older people) and road safety*.

## Our Partners

The following organisations are statutory partners of the Fylde CSP:

**Fylde Council**  
**Lancashire County Council**  
**Lancashire Constabulary**  
**Lancashire Fire and Rescue**  
**Public Health**  
**National Probation Service**  
**Community Rehabilitation Company**

There are several other partners who contribute to the work of the Partnership.

**Police and Crime Commissioner's Office**  
**Community Payback**  
**HMPS**  
**Inspire**  
**Lancashire Volunteer Partnership**  
**Our Lancashire**  
**Progress Housing**  
**Fylde Coast Women's Aid**

## Our Delivery

There is a strong history of partnership working within Fylde which dates back to 1998 when the Community Safety Partnership was established in response to the Crime and Disorder Act 1998. This brought together several partners to work collaboratively to tackle crime and anti-social behavior. The Policing and Crime Act 2009 placed a further duty on the partners to work together to develop and implement strategies to reduce crime and disorder.

This Delivery Plan outlines how partnership efforts are combined to ensure that *Fylde remains a safe place to live, work and visit* which remains the enduring mission of the Partnership.

Some of the ways in which the partnership is working together are set out below. Further activities for 2021/22 are set out in our Delivery Plan (to be developed).

- Response to COVID 19 issues including visits to businesses to provide support, and ensure compliance with regulations and social distancing measures, providing visibility to re-assure communities
- Provision of diversionary activities for young people encouraging participation in positive activities rather than anti-social behavior
- Use of anti-social behavior powers, and community trigger, to respond to ASB issues including street begging and environmental issues, such as noise nuisance
- Use of Public Space Protection Orders to respond, and address, anti-social behavior including collaborative work with LFR Service to promote public safety messages around BBQ bans and fire safety
- Financial support to other partners such as Fylde Coast Women's Aid to improve their facilities to support those subject to domestic abuse
- Provision of monitored CCTV systems in the towns of Kirkham, Lytham and St Annes to assist in responding to anti-social behavior

## INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
RESOURCES DIRECTORATE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	9 MARCH 2021	10
<b>UPDATED ANTI-SOCIAL BEHAVIOUR GUIDANCE</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY OF INFORMATION

The Government published strengthened guidance for local agencies including councils around anti-social behaviour. The guidance was published on 29 January 2021.

The guidance relates to the Anti-Social Behaviour, Crime and Policing Act 2014, which provides police and councils with a range of tools and powers to respond quickly to anti-social behaviour (ASB) and ensure victims have a say in the way that complaints are dealt with.

A key part of this is the Anti-Social Behaviour Case Review (also known as the Community Trigger), which gives victims of persistent anti-social behaviour the ability to demand a formal case review where the local threshold is met.

### SOURCE OF INFORMATION

Ministry for Housing, Communities and Local Government (MHCLG)

### LINK TO INFORMATION

[Anti-Social Behaviour Powers - Statutory guidance for frontline professionals- Revised January 2021](#)

### WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

The Committee is the designated crime and disorder committee under the Police and Justice Act 2006.

### FURTHER INFORMATION

Contact – Tracy Manning tel: 01235 658521 email: [tracy.manning@fylde.gov.uk](mailto:tracy.manning@fylde.gov.uk)

## Updated Anti-Social Behaviour Guidance

The government has published strengthened guidance for local agencies around anti-social behaviour to ensure that victims have their voices heard.

The [guidance](#) relates to the Anti-Social Behaviour, Crime and Policing Act 2014, which provides police and local authorities with a range of tools and powers to respond quickly to anti-social behaviour (ASB) and ensure victims have a say in the way that complaints are dealt with.

A key part of this is the Anti-Social Behaviour Case Review (also known as the Community Trigger), which gives victims of persistent anti-social behaviour the ability to demand a formal case review where the local threshold is met - an important safety net in ensuring that victims are fully supported.

The strengthened guidance builds on previous updates to make sure there is a greater focus on the impact of anti-social behaviour on victims. It provides greater clarity on the process of the Anti-Social Behaviour Case Review, highlighting that relevant bodies should always consider inviting the victim or, if more appropriate, their representative to case review meetings to help the panel understand their perspective. It also explains that local areas can have independent chairs at review meetings to provide an external view on the case.

The updated guidance stresses that victims must be front and centre of the approach police and local agencies take when tackling anti-social behaviour.

The updated guidance also highlights existing requirements on local agencies including that:

- local areas must carry out a review of the response to anti-social behaviour complaints if an application is made and the locally defined threshold for a review is met
- they must respond to the victim at particular milestones in the process, including with the outcome of the review
- they must publish specified information at least every 12 months about the Community Trigger, including the number of reviews that have been carried out
- they must publish details of the Community Trigger procedure in their area to ensure that victims are aware that they can apply in appropriate circumstances

In addition to the guidance for local agencies, there is further information available on the [Community Trigger webpage on GOV.UK](#).

‘Anti-social behaviour’ is a broad term which includes behaviour which has caused or is likely to cause harassment, alarm or distress to a member or members of the public.

Information about the specified number of Community Trigger case reviews comprises a part of the annual report made to this committee on the discharge of community safety duties.



## INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
RESOURCES DIRECTORATE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	9 MARCH 2021	11
<b>REPORTS OF THE VARIOUS OUTSIDE BODIES</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY OF INFORMATION

On 19 October 2020, Council made appointments to the various outside bodies. These appointments followed recommendations from the programme committees. This report deals with appointments within the remit of this committee.

In line with the Protocol for Members on Outside Bodies (Part 5f of the Council's Constitution), every member serving on an outside body is required to complete a reporting form every six months, which is submitted to the relevant programme committee to which the external partnership relates.

Included as an appendix to this report are the returned completed reporting forms and a list of outstanding reports/details of those bodies which have not met.

### SOURCE OF INFORMATION

Elected member representatives to the Outside Bodies

### INFORMATION ATTACHED

Outside Bodies Reports and Summary

### WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

The information is provided to maintain an understanding of the work of the outside bodies, and to remain abreast of any issues that may have an impact on the residents of the borough or the council.

### FURTHER INFORMATION

Contact Tracy Manning, Director of Resources – [tracy.manning@fylde.gov.uk](mailto:tracy.manning@fylde.gov.uk)

Outside Body	Councillor	Report Status
<b>Environment, Health &amp; Housing Committee, 9/3/2021 meeting</b>		
Children's Partnership Board (formally the Children's Trust)	Will Harris	Nil return, no meetings
Citizens Advice Fylde	Noreen Griffiths	Report attached
Citizens Advice Fylde	John Singleton	Reports attached
Citizens Advice Fylde	Linda Nulty	Report attached
Community Safety Partnership	Tommy Threlfall	Report attached
Council for Voluntary Services, BWF	Michelle Morris	Nil return, no meetings
East Lytham Working Group	Roger Lloyd	Nil return, no meetings
Fylde & Wyre Health & Wellbeing Partnership	Jayne Nixon	Nil return, no meetings
Fylde Coast LGBT Strategic Partnership	Shirley Green	Nil return, no meetings
Fylde Coast Women's Aid	Viv Willder	Nil return
Fylde Peninsular Water Management Group	Tommy Threlfall	Nil return
Just Good Friends	Karen Henshaw	Nil return, no meetings
Lancashire Health & Wellbeing Board	Jayne Nixon	Nil return, no meetings
LCC Health & Scrutiny Committee	Jayne Nixon	Report attached
Local Liaison Committee Springfield Works	Roger Lloyd	Nil return
Local Liaison Committee Springfield Works	Tommy Threlfall	Nil return
MATAC	Roger Lloyd	Nil return
OneFylde	Angela Jacques	Report attached
Police and Crime Commissioners Panel	Tommy Threlfall	Nil return
Police and Crime Commissioners Panel	Bobby Rigby	Report attached
Registered Providers Partnership (RSO) (formerly RSL)	Jayne Nixon	Nil return, no meetings
YMCA Housing (Face to Face)	Viv Willder	Report attached

**Councillor Name and Role on Outside Body (for example, Observer, Trustee, Director):-**  
Noreen Griffiths Management Committee on Fylde Citizens Advice Bureau

**Email**  
cllr.ngriffiths@fylde.gov.uk

**Period this report covers (date)**  
March 2020-February 2021

**Name of Outside Body**  
Fylde Citizens Advice

**How often does the organisation meet?**  
3 monthly

**How often have you attended?**  
3 meetings

**What are the key issues arising for Fylde Borough Council**  
Funding for Fylde CAB which is greatly received. More trustees/members for the committee are being sort at this time, hopefully through the Parish Liason group.

**Examples of issues could be those that may affect decisions regarding budget setting, challenges for residents, policy changes that affect partnership working etc**  
Due to COVID-19 meetings have been virtual. As the pandemic has effected so many residents CAB have received financial assistance due to fuel poverty and the Rosemary Project which is linked to Fylde Coast Women's Aid. During lockdown domestic abuse cases have increased.

**Who did you inform of these issues within Fylde Borough Council?**  
CAB will do this.

**In the light of these meetings, is it worthwhile for the Council to continue to have a representative/representatives on this body?**  
Definitely as residents are given advice and if needed financial support. Fylde CAB need more representatives as trustees/committee members.

**Any further comments?**  
Volunteers are still working from home and are keen to get back to the office to do face-to-face advice.

Cllr John Singleton JP –

Outside body report in respect of C.A.B. Kirkham

Meeting date: 19/10/2020 Meeting platform GOOGLE

The meeting was advised that a large number of volunteers have been working from home. The office was still occupied by the administrator and all projects are still being manned.

The office has now closed due to the Tier 3 conditions. A notice has been placed on the front window of the office and a local media message has been distributed.

The office telephone has a message advising clients to contact the advisers using the telephone, email or webchat facilities. The 'At home service' has been suspended whilst Tier 3 is in operation for this area.

During the last 3 months the advisors have dealt with 334 clients in the Fylde area covering 1,205 issues. The main method of contact during this period has been the telephone with 71%, with email contacts at 11%.

The main issues for contacting the service at Fylde has been initial claim to benefit, tax credits universal credit and P.I.P.

Other issues, apart from benefit, were that of debt and bankruptcy. The majority of the clients were all of working age.

The wards with the majority of clients were Medlar with Wesham 9% Ashton 7% and Kilnhouse 7%. At the other end of the scale were Singleton & Greenhalgh 2% and Staining & Weeton with 2%

Fylde C.A.B. expects to receive more clients as the furlough scheme comes to end

The accounts are healthy at the moment but there is some concern regarding other funding streams ending in March 2021.

Working groups are being set up, including Fylde Council representatives on the board to prepare a floor space plan for when the office re-opens.

There were no issues concerning Fylde Council.

Cllr John Singleton JP.

21/10/2020 13.30

End

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Outside Body reporting - Citizens Advice Fylde.

Date 28<sup>th</sup> January at 5pm Meeting A.G.M. Via the Teams platform

The volunteers supported by staff have delivered a high level of service to Fylde residents. This work could not carry on without the support from Fylde Council. The management and staff are grateful to Fylde for the renewed SLA which runs up to March 2023.

Fylde Council are the main sponsor and without this funding the office would be in trouble. Other sponsors include United Utilities for the At Home project, The Energy Industry Voluntary Scheme for Fylde energy, the Allen Lane foundation for the Rosemary project and the main National Citizens Advice by D.W.P.

## **COVID**

From March 2020 all appointments are carried out by telephone. Form filling is carried out by the client posting the form to the C.A.B. office and it is completed through a telephone call and then returned to the client to check and sign.

## **Partnerships**

The C.A.B is a referral agent for the Fylde Foodbank who shares the lower floor. The C.A.B. also attends the Fylde Homelessness Action Group and provides information on debt housing and welfare benefits to Fylde Council. The Rosemary Project supports 29 clients with Domestic Violence.(DV)

Clients by area:-

From April 019 to March 2020 the C.A.B. helped 1,652 individual clients covering 6,029 issues

By Areas

Wesham	10%	St Annes	38%	Warton & Westby	7%
Kirkham	18%	Lytham	6%	Newton & Treales	5%
Freckleton	9%	Staining & Weeton	2%	Elswick	2%
Singleton & Greenhalgh	1%	Ribby with Wrea	2%		

Top main issues: - Benefits & tax credits Benefits Universal credit & Debt.

The top benefit claim was the Initial claim for benefit

The top debt was the debt relief order

Accounts:-

The net operational surplus amounted to £17,270

Total reserves were £83,966 of which all were unrestricted.

Cllr John Singleton JP

Fylde Councillor serving on the outside body of the C.A Fylde

02/02/2021 14.37

End.

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## **Outside Bodies - Member Reporting Form**

### **Details**

**Councillor Name and Role on Outside Body** (*for example, Observer, Trustee, Director*):-

Linda Nulty - Citizen's Advice Member of Management Committee/Trustee

**Email**:- cllr.lnulty@fylde.gov.uk

**Period this report covers** (date):- Up to 24/03/2021

**Name of Outside Body**:- Fylde Citizen's Advice

**How often does the organisation meet? And how often have you attended?**:-

Approximately every 6 weeks . Attended all meetings

### **Key issues arising for Fylde Borough Council:-**

*Examples of issues could be those that may affect decisions regarding budget setting, challenges for residents, policy changes that affect partnership working etc*

*Fylde Borough Council fund this service which is vital to many residents across the Borough.*

*The decision was taken to close the offices due to the Covid 19 pandemic as it was considered to be risky to both staff and volunteer workers as well as the general public, if face to face interviews continued.*

*However, the service continues to help residents through an easily accessible telephone service.*

### **Who did you inform of these issues within Fylde Borough Council?:-**

The CEO of Citizen's Advice is in contact with Tracy Manning, always keeping FBC informed of actions and day to day running .

### **In the light of these meetings, is it worthwhile for the Council to continue to have a representative/representatives on this body?:-**

It is definitely worth having representatives from FBC on this Management Committee representing our residents from differing parts of the Borough

### **Any further comments?:-**

**This service is vital to our residents especially at times like this pandemic when people need advice on employment issues, redundancy, housing and universal credit amongst many other issues**

## Outside Bodies - Member Reporting Form

### Details

**Councillor Name and Role on Outside Body** (*for example, Observer, Trustee, Director*):- Cllr Tommy Threlfall - attendee

**Email**:- [cllrthrelfall@fylde.gov.uk](mailto:cllrthrelfall@fylde.gov.uk)

**Period this report covers** (date):- June 2020-December 2020

**Name of Outside Body**:- Community Safety Partnership

**How often does the organisation meet? And how often have you attended?**:- It has met once this period, on 24<sup>th</sup> September 2020, via Zoom.

### **Key issues arising for Fylde Borough Council:-**

*Examples of issues could be those that may affect decisions regarding budget setting, challenges for residents, policy changes that affect partnership working etc*

N/A

**Who did you inform of these issues within Fylde Borough Council?**:- If applicable, Tracy Manning.

**In the light of these meetings, is it worthwhile for the Council to continue to have a representative/representatives on this body?**:- Yes.

**Any further comments?**:- No.



## Outside Bodies - Member Reporting Form

### Details

**Councillor Name and Role on Outside Body** *Jayne Nixon Attendee Lancashire Health and Scrutiny Committee):-*

**Email:-** *cllrjnixon@fylde.gov.uk*

**Period this report covers** *April 2020 to Feb 2020:-*

**Name of Outside Body:-** *Lancashire Health and Scrutiny Committee*

**How often does the organisation meet? And how often have you attended?:-**

*Monthly meetings, attended 3 times*

**Key issues arising for Fylde Borough Council:-**

*This meeting has taken place monthly but during the run up to the current lock down it was requested that Council leaders attend in place of general council members, so I did not attend*

*The meetings I have attended have been very informative and have given me a good insight into the workings of the Health issues affecting our County. At the present time all the focus is still on the Corvid 19 issues. I feel moving forward we will be able to discuss other health matters as the pandemic subsides.*

**Who did you inform of these issues within Fylde Borough Council?:-** *EHH committee*

**In the light of these meetings, is it worthwhile for the Council to continue to have a representative/representatives on this body?:-** *Yes*

**Any further comments?:-**

## **Outside Bodies - Member Reporting Form**

### **Details**

**Councillor Name and Role on Outside Body** *(for example, Observer, Trustee, Director):-*

Councillor Angela Jacques - Trustee

**Email:-** cllrajaqu岸es@fylde.gov.uk

**Period this report covers** (date):- September 2020 - February 2020

**Name of Outside Body:-** OneFylde

**How often does the organisation meet? And how often have you attended?:-**

There have been 8 meetings in this last period, and I have attended 8. All via Zoom.

**Key issues arising for Fylde Borough Council:-**

None.

**Who did you inform of these issues within Fylde Borough Council?:-**

N/A.

**In the light of these meetings, is it worthwhile for the Council to continue to have a representative/representatives on this body?:-**

Yes.

**Any further comments?:-**

No.

## **Outside Bodies - Member Reporting Form**

### **Details**

**Councillor Name and Role on Outside Body** (*for example, Observer, Trustee, Director*):-

Cllr Bobby Rigby - attendee

**Email**:- cllr.rrigby@fylde.gov.uk

**Period this report covers** (date):- June 2020-December 2020

**Name of Outside Body**:- Police and Crime Commissioners Panel

**How often does the organisation meet? And how often have you attended?**:- There have been 3 meetings in the last period, and due to prior commitments, I have only been able to attend 1 on 16<sup>th</sup> September.

**Key issues arising for Fylde Borough Council**:- It is useful for Fylde Council to be aware of changes within the Lancashire Constabulary, such as the announcement of the new Chief Constable, Chris Rowley.

**Who did you inform of these issues within Fylde Borough Council?**:- N/A

**In the light of these meetings, is it worthwhile for the Council to continue to have a representative/representatives on this body?**:- Yes.

**Any further comments?**:- No.

## **Outside Bodies - Member Reporting Form**

**Details** YMCA FACE TO FACE HOUSING

**Councillor Name and Role on Outside Body** *(for example, Observer, Trustee, Director):-*

CLLR VIV WILLDER      OBSERVER FOR FBC

**Email:-** CLLR. VWILLDER@FYLDE.GOV.UK

**Period this report covers** (date):- FROM JANUARY TO MARCH 2021 (NOVEMBER/DECEMBER 2020 CANCELLED)

**Name of Outside Body:-** YMCA FACE TO FACE HOUSING

**How often does the organisation meet? And how often have you attended?:-** USUALLY ABOUT 4 TIMES A YEAR BUT WITH COVID LAST YEAR....TWO WERE CANCELLED AND ONLY 3 IN 2020

### **Key issues arising for Fylde Borough Council:-**

NO ISSUES AS YMCA WORK WITH FBC FOR MANY HOUSING ISSUES THAT MAY CROP UP!

A SNAPSHOT OF THE ENORMOUS WORK YMCA DO FOR YOUNG PEOPLE.

1. SUPPORTED HOUSING: FOYER, (4 maintained, no voids. 113 LONDON STREET, (1 maintenance and void. HARBOUR HOUSE, (no issues)
2. SOCIAL HOUSING: (OWNED, VICTORIA ROAD, DONNINGTON ROAD,(now being refurbished).PATERSON HOUSE (all tenanted).
3. YOUNG PEOPLE : LOFTHOUSE, LANCASTER, REACHING COMMUNITIES, ELEARNING, LOFTHOUSE DANCE.
4. FUNDING: Around £85.000 funding for the huge amount of help in many areas for young people.

**Who did you inform of these issues within Fylde Borough Council?:-**

If any issues.....to Kirstine Riding

**In the light of these meetings, is it worthwhile for the Council to continue to have a representative/representatives on this body?:-**

YES

**Any further comments?:-**

**YMCA is not just a name but help and support in ALL aspects of working, helping young people to get their place in life!**

## INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
DEVELOPMENT SERVICES DIRECTORATE	ENVIRONMENT, HEALTH & HOUSING COMMITTEE	9 MARCH 2021	12
<b>COVID 19 RECOVERY</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY OF INFORMATION

A verbal update will be provided to members on the COVID 19 Recovery as it relates to the terms of reference of the committee.