

## INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
DEVELOPMENT SERVICES DIRECTORATE	ENVIRONMENT, HEALTH AND HOUSING COMMITTEE	20 JUNE 2017	9
<b>DISABLED FACILITY GRANT PERFORMANCE</b>			

### PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY OF INFORMATION

On the 5<sup>th</sup> January 2016 it was a recommendation of the Environment, Health and Housing committee that a task and finish group be established to specifically look into the council's delivery of disabled facility grants (DFG).

Three consecutive meetings were arranged and undertaken in early/mid 2016 to comprehensively review the service and place 18 recommendations for further investigation.

A report summarised the work undertaken by the Housing services section in relation to these meetings and an update on the current and historic performance of the Housing Services section in relation to Disabled Facility Grants has now been produced.

In addition a time lean report has also been produced with regards to the DFG service.

### SOURCE OF INFORMATION

- DFG performance (working group update)
- Time lean report linked with this report
- Private sector housing assistance policy (draft 2017)

### LINK TO INFORMATION

[DFG performance task and finish group.docx](#)

[TIME LEAN DFG Findings.docx](#)

[Housing services private sector assistance policy](#)

### WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

It was a recommendation of the final working group meeting that an information update be produced in 12 months.

### FURTHER INFORMATION

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