

FYLDE CCTV REPORT

APR 2020-MAR 2021



Author: Partnerships Officer – Wyre Council

Date: June 2021

GMPS: Public

This report provides a 12 month analysis period (April2020-March2021).

SCOPE

This report uses data captured by:

- Fylde Borough Council's CCTV Data Logs

The report focuses on the 15 CCTV cameras owned by Fylde Borough Council, which are based in St Anne's (8), Lytham (4) and Kirkham (3). They are monitored from the CCTV Control Room based at the Civic Centre, Poulton.

The following points were considered:

1. The types of incidents monitored by CCTV.
2. The peak areas where incidents are monitored by CCTV.
3. Comparisons were made with the previous year's data.
4. Ensure that the current cameras are in the correct locations.
5. Case Studies which highlight the CCTV monitoring capability to trace the movements of individuals in relation to the prevention and investigation of serious crimes. To evaluate the contribution of the camera system in more complex investigative and public safety strategies.

LIMITATIONS

Incidents are graded into categories by the CCTV operator so is subjective to the individual's viewpoint.

This period was unprecedented with the impact of COVID19, which saw the unit undergo massive operational changes. Despite this the CCTV control room remained operational with revised working practices and did continue to play a vital role in keeping the three Fylde areas which benefit from CCTV safe.

It was quite surreal to see the amount of vehicles on the roads and the number of people in the town centres and parks dramatically reduce. Unfortunately whilst some crime did reduce other crime did not stop e.g. antisocial behaviour and our help was still needed by members of the public and law enforcement services.

I would like to thank all the volunteers who gave up their time during this difficult period and contributed to keeping the unit operational and keeping the Fylde area a safer place for those who work, visit and live in this area.

DEFINITIONS

Incident	an activity that requires CCTV involvement
----------	--

Viewing	a viewing of historical CCTV footage carried out by CCTV operators or CCTV staff
Download	downloading of data from the recording equipment within the CCTV Control Room onto a disc and released as evidence
Alcohol Related	drinking on the street, drunk and disorderly behaviour and under the influence
ASB	unacceptable behaviour that causes harm to a community/environment
Criminal Damage	where property is intentionally destroyed or damaged, not necessarily to gain entry to premises or a vehicle
Drug Related	possession, consumption, supply of or the intent to supply illegal drugs
Fraud/Forgery	fraud is an intentional deception in most occasions for monetary gain; whereas forgery is the action of creating an exact replica of an object with the intention of deception
Inappropriate Behaviour	someone or something that is not within the bounds of what is considered appropriate or socially acceptable
Misper/Vulnerable Person(s)	persons with varying forms of dementia, adult/children who had not returned home as expected and persons seen to be begging or possibly homeless
Other/Observations	general observations by the operator which could not be categorised
Affray/Public Order	covers a wide range of offences, stretching from drunk and disorderly conduct to riot behaviour
Robbery	he/she steals and immediately before or at any time of so doing, and in order to do so uses force, or puts or seeks to put any person in fear of being then and there subjected to force
Shoplifting/Theft	the physical removal of an object that is capable of being stolen without the consent of the owner and with the intention of depriving the owner of it permanently
Suspicious Activity	behaviour that is cause of concern
VAP	includes a range of offences from minor offences such as harassment and common assault, to serious offences such as murder, actual bodily harm and grievous bodily harm
Vehicle Related	Taxi rank incidents, cash in transits, vehicle incidents and RTC

SECTION 1: INTRODUCTION

Closed Circuit Television Cameras (CCTV) have become an important crime prevention and security measure. CCTV is a situational measure that enables an area to be kept under

surveillance remotely. This makes it possible for the police, and other law and regulatory agencies, to respond to incidents when alerted, and to have information about what to look for when they arrive. The storing of images means that post-incident investigations can be carried out.

The effectiveness of CCTV schemes cannot be properly assessed solely on the direct relation to crime statistics. CCTV is effective as an aid to police investigations and the potential cost savings down the line in relation to savings in police time, increased detection rates, court time and the increased level of guilty pleas and guilty verdicts obtained when CCTV evidence is available¹.

In addition a number of other benefits, beyond a reduction in crime, may be accrued from a CCTV system, including:

1. Reduced fear of crime when people are aware the system is there
2. Provision of medical assistance
3. Place management for missing persons, road traffic incidents
4. Information gathering for known local offenders or offences

CCTV plays an integral and important role in Fylde's Community Safety Partnership Strategy by assisting in the reduction of crime, the perception of crime and other community safety issues.

Fylde's town centre CCTV is managed by Wyre Council who operate the system through a volunteer operator programme. The Volunteers are trained to industry standard to monitor the cameras. Volunteers are vetted and screened. The volunteers are of varying age, genders and are a mix of working, retired and temporarily seeking work.

There are benefits to being a volunteer within the section that have been identified through discussion with the volunteers. From the discussions, these have included learning new skills, gaining friendships, being a team member, particularly learning to be more observant and reading body language when identifying CCTV incidents.

The volunteers bring their own skills from their previous employment and life experiences, examples of leadership, technical ability, computer skills and communication skills.

The volunteers also benefit by obtaining a recognised qualification which may assist those who are seeking full time employment.

Communication is an important aspect of the service which includes a bi-monthly meeting (which has been put on hold due to COVID19) for the volunteers to give feedback and partner agencies on occasion attend to share information and advice.

¹ National CCTV Strategy, October 2007.

SECTION 2: KEY FINDINGS, INFERENCES, CONCLUSIONS AND RECOMMENDATIONS

- Theft was the most common crime reason for requesting a viewing (n=9) and vehicle related was the most common reason for a download request (n=3).
- St Anne's had the greatest number of requests for viewings (n=16) and greatest number of downloads (n=7).
- There was a total of 36 viewings which led to 14 downloads being completed.
- Highest category of incidents reported by operators related to Mispers/Vulnerable Person(s) (n=174).
- Camera 2 in St Anne's was the most viewed camera (n=124).
- Camera 4 in Lytham was the least viewed camera (n=10).
- There were a total of 561 monitored incidents.
- November was the peak month for incidents (n=72) with September being the lowest (26).
- The Police were the greatest user of the system requesting 29 viewings.

SECTION 3: ANALYSIS REPORT

Fylde District

Fylde Council (FBC) CCTV system has 15 cameras of which 8 covers public areas in St Anne's ([St Anne's Camera Locations](#)), 4 in Lytham ([Lytham 1 2 3 Camera Locations](#)) ([Lytham 4 Camera Location](#)) and 3 in Kirkham ([Kirkham Camera Locations](#)).

In 2019 Lytham's cameras were upgraded which has improved the picture quality significantly.

Fylde's system is managed by the Wyre Council Partnerships Officer. Volunteer operators monitor the cameras, providing support and information to the Police when there is an ongoing incident. The Wyre Council Partnerships Officer and admin assistant will carry out viewings and downloads of recorded incidents as and when requested. Incidents and suspicious activity is referred onto partner agencies to assist in keeping Fylde a safe environment to live, work and spend valuable leisure time as residents or visitors.

Kirkham CCTV

There are three cameras covering the Kirkham area. During the last 12 months there have been 49 incidents monitored.

Table 1: Breakdown of Incident Types reported by the operators

Kirkham													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	1	3	0	5	0	1	0	1	1	2	1	2	17
MISPER/Vulnerable Person(s)	0	2	0	0	1	0	0	0	2	0	1	0	6
ASB	0	0	0	0	0	1	0	0	1	1	0	1	4
Other/Observations	1	0	0	1	1	0	0	0	0	0	0	1	4
Public Order	0	1	0	0	1	1	0	0	0	0	0	1	4
Suspicious Activity	0	0	0	1	1	0	0	1	0	0	0	0	3
VAP	0	1	0	1	0	0	0	0	1	0	0	0	3
Affray	0	0	0	0	1	0	0	0	0	1	0	0	2
Alcohol Related	0	0	0	0	1	1	0	0	0	0	0	0	2
COVID Related	1	0	0	1	0	0	0	0	0	0	0	0	2
Criminal Damage	0	0	0	0	0	0	0	1	0	0	0	0	1
Theft	0	0	0	0	0	0	0	0	0	0	1	0	1
TOTAL	3	7	0	9	6	4	0	3	5	4	3	5	49

Table 2: Breakdown of Cameras viewed as per Incident Types reported by operators

Kirkham														Most Used
Camera No	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	
1	3	3	0	5	4	1	0	1	1	3	1	3	25	2nd
2	1	4	0	5	4	2	0	1	1	3	2	1	24	3rd
3	2	6	0	5	4	1	0	2	5	2	2	3	32	1st
TOTAL	6	13	0	15	12	4	0	4	7	8	5	7	81	

There have been 81 separate cameras viewed per 49 incidents – this is because more than one camera may have been used per incident.

Camera 3 was the most viewed camera followed by 1 and 2.

Table 3: Breakdown of Viewings and Downloads Requested

Kirkham													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related		2					1	1	1				5
Criminal Damage				1									1
VAP	1												1
TOTAL	1	2	0	1	0	0	1	1	1	0	0	0	7
DOWNLOADS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related		1											1
TOTAL	0	1	0	0	0	0	0	0	0	0	0	0	1

There were 7 viewings completed which led to 1 lot of footage being downloaded.

The Police were the greatest user requesting 6 of the viewings followed by Fylde Council who requested 1 as per a Subject Access Request (SAR).

Lytham CCTV

There are four cameras covering the Lytham area. During the last 12 months there have been 107 incidents monitored.

Table 1: Breakdown of Incident Types reported by the operators

Lytham	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Vehicle Related	1	3	6	0	1	2	5	11	8	7	8	5	57
MISPER Vulnerable Person(s)	0	1	2	0	2	2	1	0	1	2	1	4	16
Alcohol Related	0	1	5	0	0	1	0	0	0	0	1	0	8
Other/ Observations	0	0	0	2	0	1	0	1	1	0	0	0	5
VAP	0	0	0	3	1	0	0	0	0	0	0	0	4
ASB	1	1	1	0	0	0	0	0	0	0	0	1	4
Public Order	0	1	0	1	0	0	0	0	0	0	1	0	3
Affray	0	0	0	0	1	0	0	0	1	0	0	0	2
COVID Related	0	0	0	0	0	0	0	0	1	1	0	0	2
Inappropriate Beh.	0	0	0	0	0	0	2	0	0	0	0	0	2
Suspicious Activity	0	0	0	0	1	0	0	0	0	0	1	0	2
Theft	0	1	0	0	1	0	0	0	0	0	0	0	2
TOTAL	2	8	14	6	7	6	8	12	12	10	12	10	107

Table 2: Breakdown of Cameras viewed as per Incidents reported by operators

Lytham	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	Most Used
Camera No 1	2	2	6	1	3	3	6	10	8	7	6	3	57	1st
2	1	4	2	4	4	4	2	2	4	2	5	8	42	2nd
3	1	3	6	3	1	1	0	0	2	1	4	1	23	3rd
4	1	1	3	2	1	1	0	0	0	0	1	0	10	4th
TOTAL	5	10	17	10	9	9	8	12	14	10	16	12	132	

There have been 132 separate cameras viewed per 107 incidents – this is because more than one camera may have been used per incident.

Camera 1 was the most viewed camera followed by 2, 3 and 4.

Table 3: Breakdown of Viewings and Downloads Requested

Lytham													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Theft							1			2			3
Vehicle Related		1			1	1							3
Criminal Damage			1							1			2
ASB							1						1
Attempt Robbery										1			1
Burglary					1								1
Misper/Vulnerable Person(s)						1							1
Other		1											1
TOTAL	0	2	1	0	2	2	2	0	0	4	0	0	13
DOWNLOADS													
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	
Vehicle Related	1			1								2	
Burglary				1								1	
Criminal Damage			1									1	
Misper/Vulnerable Person(s)					1							1	
Other	1											1	
TOTAL	0	2	1	0	2	1	0	0	0	0	0	6	

There were 13 viewings completed which led to 6 lots of footage being downloaded.

The Police were the greatest user requesting 10 of the viewings followed by Fylde Council who requested 3 which consisted of 2 SAR.

St Annes CCTV

There are 8 cameras covering the St Annes area. During the last 12 months there have been 405 incidents monitored.

Table 1: Breakdown of Incident Types reported by the operators

St Annes													
	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
MISPER/Vulnerable Person(s)	17	5	6	10	21	7	15	33	16	7	5	10	152
Vehicle Related	3	6	5	10	2	4	8	16	9	10	6	12	91
Alcohol Related	6	4	24	17	15	2	2	1	1	0	0	0	72
Suspicious Activity	3	4	3	2	5	0	2	0	0	1	1	1	22
Other/Observations	4	2	1	2	2	0	0	5	2	0	0	0	18
ASB	0	1	3	2	5	1	0	1	0	0	0	1	14
COVID Related	1	2	0	2	1	0	1	0	1	1	1	1	11
Drug Related	3	0	1	1	0	0	1	0	0	0	1	0	7
Public Order	0	0	0	1	2	1	0	0	0	0	0	0	4
VAP	1	0	0	0	0	1	0	1	1	0	0	0	4
Theft	2	0	0	0	1	0	0	0	0	0	0	1	4
Inappropriate Beh.	0	1	0	0	0	0	0	0	0	0	1	0	2
Affray	0	0	0	0	1	0	0	0	0	0	0	0	1
Criminal Damage	0	0	0	0	0	0	1	0	0	0	0	0	1
Fraud & Forgery	0	0	0	0	1	0	0	0	0	0	0	0	1
Robbery	0	0	0	0	0	0	1	0	0	0	0	0	1
TOTAL	40	25	43	47	56	16	31	57	30	19	15	26	405

Table 2: Breakdown of Cameras viewed as per Incidents reported by operators.

St Annes														Most Used
Camera No	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	
S-1	5	3	2	7	5	2	1	3	3	2	4	9	46	7th
S-2	6	9	5	11	14	4	11	17	14	9	8	16	124	1st
S-3	8	2	16	16	19	2	4	4	3	5	4	11	94	4th
S-4	8	2	6	10	10	2	4	3	2	3	4	8	62	5th
S-5	7	3	3	5	4	2	2	1	2	3	4	10	46	7th
S-6	18	7	6	7	14	5	1	12	5	5	5	13	98	3rd
S-7	15	4	6	12	11	6	11	27	8	3	3	8	114	2nd
S-8	7	7	6	5	7	2	1	1	1	4	5	8	54	6th
TOTAL	74	37	50	73	84	25	35	68	38	34	37	83	638	

There have been 638 separate cameras viewed per 405 incidents – this is because more than one camera may have been used per incident.

Camera 2 was the most viewed camera followed by 7, 6, 3, 4, 8, 1 and 5.

Table 3: Breakdown of Viewings and Downloads Requested

St Annes													
VIEWINGS	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
VAP						2			1		1		4
Misper/Vulnerable Person(s)											2	1	3
Burglary				1						1			2
Suspicious Activity			2										2
Vehicle Related						1	1						2
Criminal Damage												1	1
Public Order			1										1
Theft								1					1
TOTAL	0	0	3	1	0	3	1	1	1	1	3	2	16
DOWNLOADS													
Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL	
Suspicious Activity			2										2
VAP						1			1				2
Burglary				1									1
Misper/Vulnerable Person(s)										1			1
Public Order			1										1
TOTAL	0	0	3	1	0	1	0	0	1	0	1	0	7

There were 16 viewings completed which led to 7 lots of footage being downloaded.

The Police were the greatest user requesting 13 of the viewings followed by Fylde Council who requested 3 which consisted of 2 SAR.

Summary Totals for 2020/2021

CCTV operators view the cameras on a daily basis and determine areas where there may be incidents of concern. These incidents are logged manually and are then transferred onto an electronic system in order to provide data for this report.

From the 16 incident categories St Anne's scored highest on the majority of incident types.

The operators dealt with 561 varying incidents over the year.

Table 4: Breakdown of incident types per area

	Kirkham	Lytham	St Annes	TOTAL
MISPER/Vulnerable Person(s)	6	16	152	174
Vehicle Related	17	57	91	165
Alcohol Related	2	8	72	82
Other/Obs	4	5	18	27
Suspicious Activity	3	2	22	27
ASB	4	4	14	22
COVID Related	2	2	11	15
Public Order	4	3	4	11
VAP	3	4	4	11
Drug Related	0	0	7	7
Theft	1	2	4	7
Affay	2	2	1	5
Inappropriate Beh.	0	2	2	4
Criminal Damage	1	0	1	2
Fraud/Forgery	0	0	1	1
Robbery	0	0	1	1
TOTALS	49	107	405	561

Table 5: Breakdown of incident types per month

All Town Totals by Month													TOTAL
	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
MISPER/Vulnerable Person(s)	17	8	8	10	24	9	16	33	19	9	7	14	174
Vehicle Related	5	12	11	15	3	7	13	28	18	19	15	19	165
Alcohol Related	6	5	29	17	16	4	2	1	1	0	1	0	82
Other/Observations	4	2	1	5	3	1	0	7	3	0	0	0	26
Suspicious Activity	3	5	3	2	7	1	2	0	0	1	2	2	28
ASB	1	2	4	2	5	2	0	1	1	1	0	3	22
COVID Related	2	2	0	3	1	0	1	0	2	2	1	1	15
VAP	1	1	0	4	1	1	0	1	2	0	0	0	11
Public Order	1	1	0	3	3	1	0	0	0	0	1	1	11
Drug Related	3	0	1	1	0	0	1	0	0	0	1	0	7
Theft	2	1	0	0	2	0	0	0	0	0	1	1	7
Affray	0	0	0	0	3	0	0	0	1	1	0	0	5
Inappropriate Beh.	0	1	0	0	0	0	2	0	0	0	1	0	4
Criminal Damage	0	0	0	0	0	0	1	1	0	0	0	0	2
Fraud & Forgery	0	0	0	0	1	0	0	0	0	0	0	0	1
Robbery	0	0	0	0	0	0	1	0	0	0	0	0	1
TOTAL	45	40	57	62	69	26	39	72	47	33	30	41	561

November was the peak month for incidents with September being the lowest month.

Table 6: Breakdown of cameras viewed per area

St Anne's 2 scored highest for camera viewed per incident with Lytham 4 scoring lowest.

All Areas													
Camera No	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
S-2	6	9	5	11	14	4	11	17	14	9	8	16	124
S-7	15	4	6	12	11	6	11	27	8	3	3	8	114
S-6	18	7	6	7	14	5	1	12	5	5	5	13	98
S-3	8	2	16	16	19	2	4	4	3	5	4	11	94
S-4	8	2	6	10	10	2	4	3	2	3	4	8	62
L-1	2	2	6	1	3	3	6	10	8	7	6	3	57
S-8	7	7	6	5	7	2	1	1	1	4	5	8	54
S-1	5	3	2	7	5	2	1	3	3	2	4	9	46
S-5	7	3	3	5	4	2	2	1	2	3	4	10	46
L-2	1	4	2	4	4	4	2	2	4	2	5	8	42
K-3	2	6	0	5	4	1	0	2	5	2	2	3	32
K-1	3	3	0	5	4	1	0	1	1	3	1	3	25
K-2	1	4	0	5	4	2	0	1	1	3	2	1	24
L-3	1	3	6	3	1	1	0	0	2	1	4	1	23
L-4	1	1	3	2	1	1	0	0	0	0	1	0	10
TOTAL	85	60	67	98	105	38	43	84	59	52	58	102	851

Table 7: Breakdown of Viewings and Downloads per area

	Kirkham	Lytham	St Annes	TOTAL
VIEWINGS				
Theft	5	3	1	9
VAP	1	0	4	5
Vehicle Related	0	3	2	5
Criminal Damage	1	2	1	4
Misper/Vulnerable Person(s)	0	1	3	4
Burglary	0	1	2	3
Suspicious Activity	0	0	2	2
ASB	0	1	0	1
Other	0	1	0	1
Public Order	0	0	1	1
Robbery	0	1	0	1
TOTAL	7	13	16	36
DOWNLOADS				
Vehicle Related	1	2	0	3
Burglary	0	1	1	2
Misper/Vulnerable Person(s)	0	1	1	2
Suspicious Activity	0	0	2	2
VAP	0	0	2	2
Criminal Damage	0	1	0	1
Other	0	1	0	1
Public Order	0	0	1	1
TOTAL	1	6	7	14

Summary Totals			
INCIDENTS	VIEWINGS	DOWNLOADS	
561	36	14	611

St Anne's had the highest number of viewings and downloads over the period. The highest category for viewings was Theft and the highest category for downloads was Vehicle Related.

The Police were the greatest user requesting 29 of the viewings followed by Fylde Council who requested 7 which consisted of 5 SAR.

Summary Totals for 2015/2021

CCTV Incidents by Year and Town							
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	TOTAL
Kirkham	36	70	51	68	46	49	320
Lytham	70	110	128	186	181	107	782
St Annes	69	245	408	522	590	405	2239
TOTAL	175	425	587	776	817	561	3341
CCTV Viewings by Year and Town							
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	TOTAL
Kirkham	2	16	9	8	9	7	51
Lytham	10	7	15	12	15	13	72
St Annes	4	27	19	22	29	16	117
TOTAL	16	50	43	42	53	36	240
CCTV Downloads by Year and Town							
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	TOTAL
Kirkham	1	4	4	2	3	1	15
Lytham	3	3	3	5	5	6	25
St Annes	0	7	7	7	9	7	37
TOTAL	4	14	14	14	17	14	77

Summary Totals			
INCIDENTS	VIEWINGS	DOWNLOADS	
3341	240	77	3658

Operator Hours

	Apr15-Mar16	Apr16-Mar17	Apr17-Mar18	Apr18-Mar19	Apr19-Mar20	Apr20-Mar21	Total
Operator Hours (Hrs calculated per volunteer time given)	3915.21	2931.78	3188.33	3493.2	4610.85	4215.3	22354.7

Audit

An internal audit was carried out in 2019 to review the controls in place to manage the Wyre Council and Fylde Council town centre CCTV systems to identify any areas of potential weakness and / or risk and provide an overall opinion as to whether the controls in place are adequate and effective.

The overall opinion of the auditor is that the controls in place to manage the procedures and processes for both systems are **GOOD**. This means that controls exist to enable the achievement of service objectives, good corporate governance and reduce significant foreseeable risks.

Complaints

None received.

Case Studies

April

A report of a male trying to gain access to an address in St Anne's was received into the unit, which was then followed by a further report to say this male had now boarded a bus which was heading in the direction of the town centre. The CCTV operator updated Police Control as the bus entered the town centre and the location of the bus stop it stopped at. Police patrols arrived and a male was subsequently arrested.

May

The CCTV operator assisted the Police in monitoring Kirkham town centre for a male who was reported to have used a stolen credit card in a shop on Freckleton Street. Unfortunately there were no sightings of this male.

A report of a group fighting in the area of Lytham was received into the CCTV unit. The operator located the group and monitored the situation until a police patrol arrived on scene, which turned out to be a family disagreement.

A report was received into the CCTV room re an aggressive beggar outside a shop in St Anne's. The CCTV operator located and monitored the male who was seen drinking alcohol from a bottle. Police arrived on scene and he was given strong words of advice, the male then left the area.

The CCTV operator assisted the Police by monitoring large groups gathering on St Anne's beach/pier areas during the COVID lockdown, whilst Police teams started to disperse the groups.

A complaint was received in relation to a male urinating outside a local pub in St Anne's. The CCTV operator monitored the male until a police patrol arrived on scene. This male was told to leave the area but kept on returning, after the police return on a number of occasions, the male eventually leaves the area.

The CCTV operator located and monitored a vulnerable elderly male in St Anne's town centre, until a police patrol arrived on scene. Police assessed this males needs.

A PCSO was seen talking to a vulnerable female with superficial wounds in Lytham, an ambulance was called to assess her needs. Once assessed this female was then allowed to go on her way. She boarded a bus to Cleveleys. Once in Cleveleys the operator monitored the female briefly to ensure she safely met up with the male she was going to see.

The CCTV operator reviewed footage for an ongoing 2 x vehicle RTC in Kirkham. The owner of the offending vehicle left the scene but was found hiding down a nearby back alley. The operator led the police officer to a nearby plant pot where the offender had deposited something of interest. The officer located the item which was an ID for another male. The male was found to be disqualified from driving and was arrested. Footage of the incident was

handed over to the Police for their investigations.

An operator was monitoring the Fylde area when a report was received of an injury to a member of the public and their dog due to an attack by an out of control dog. Police and ambulance attended scene and the dog was seized. Footage was provided to the Police for their investigations.

A report was received into the CCTV unit of an alarm sounding on a G4S vehicle in the town centre of St Anne's. The CCTV operator located the G4S van and could see smoke bellowing from the vehicle when the sliding door was open and shut. The driver didn't seem to be distressed. Police attended but all seemed to be in order.

June

A report was received of a missing elderly male with dementia who had gone missing from a rest home in the Lytham area. The CCTV operator actively monitored the area for this vulnerable male and located him in a bus stop in the town centre. Police attended and took the male home.

A report was received into the CCTV control room in relation to a male being verbally abusive to staff in a local shop in St Anne's. The CCTV operator located the male and monitored the situation, giving updates to police control until patrols arrived. The operator observed the male taking a white bag from the bushes (this was later found to have stolen items from the store). The offender started to leave the area in the direction of Garden Street. The operator informed the patrol of the male's location and the officer approached the offender. The officer asked for urgent assistance as the male began to become aggressive. The male was arrested and charged with a public order offence. Footage was handed to the police as part of their enquiries.

July

A report of a male being aggressive inside a book makers in Lytham was received into the CCTV control room. The CCTV operator monitored the premises until a police patrol arrived on scene. The offender was allowed to go on his way once the police officer had made an assessment of the incident.

August

A report was received into the CCTV room of a male and female shooting at ducks and fish with an air rifle in a local park located in St Anne's. The CCTV operator continued to monitor the area for these offenders, whilst the police attended scene. Patrols managed to obtain the air rifle.

November

The operator had observed that a parked vehicle had rolled half on the road and half on the pavement from its parking spot located in Kirkham. The operator reported this to the police who then sent an officer out to investigate the situation. The officer located the owners address but it would seem that the owner had died 3 months earlier. A recovery vehicle was called to remove it.

December

A group of youths were being observed by the CCTV operator due to their large number and possible COVID breach. The group were being overly boisterous, which then turned into a

fight.

January

A report was received into the control room in relation to an elderly male wanting to withdraw a large amount of cash from a bank in St Anne's (Banking Protocol). Apparently he had been accompanied to the bank by a male who was sat outside in a car. The CCTV operator spotted a car matching the description given with a male sat in the driver's side. The operator passed the registration and location to Police Control. Police arrived on scene and approached the male in the car. Upon further investigation all was found to be in order.

The CCTV operator helped in the search for a missing teenager in St Anne's. The operator spotted a person matching the description given and followed them. They seemed to be trying to avoid detection. The CCTV operator led the police to the teenager's location where they were put into a police car and taken home.

February

A grade 1 report was received into the CCTV control room, a description of a male was given who was reported to be assaulting and coughing on people and saying he had COVID. A window was reported as being smashed also. The male was spotted by the CCTV operator near to a bank in Lytham where a member of the public was trying to detain him. The member of the public lost him but he was then spotted again on another street by the CCTV operator. The operator guided police patrols in to this male's location where he was arrested for criminal damage and public order.

A report was received into the CCTV control room in relation to a male described as getting into people's faces in the town centre of St Anne's. The CCTV operator spotted this male outside one of the shops and lets police control know his location. Police arrived on scene and gave the male words of advice. The male then left the area.

March

The CCTV operator was monitoring an area in St Anne's when a car which was parked up suddenly shot from its parking position and hit a parked vehicle on the other side of the road. The car then came to a standstill in the middle of the road. A Fire Engine arrived on scene. Occupants of both vehicles were reported as being ok and vehicle information was exchanged.