

# INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
DEVELOPMENT SERVICES DIRECTORATE	DEVELOPMENT MANAGEMENT COMMITTEE	18 JANUARY 2017	13
<b>MID-YEAR PERFORMANCE 2016/17</b>			

## PUBLIC ITEM

This item is for consideration in the public part of the meeting.

### SUMMARY OF INFORMATION

The report provides details of the key performance outcomes for the first half of the financial year 2016/17. Performance is reported against the targets set for the year and commentary is provided by performance exception.

### SOURCE OF INFORMATION

Development Management team input data into the InPhase corporate online system from service based performance data.

### LINK TO INFORMATION

<http://fyldeperformance.inphase.com> - Full Corporate Performance for Fylde Council

<http://www.fylde.gov.uk/assets/files/7077/The-Corporate-Plan-2016-2020.pdf> - Full details of the Corporate Plan 2016-20

### WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE

The performance information is relevant to the committee terms of reference and the responsibility of the committee to monitor performance of the services within its remit.

### FURTHER INFORMATION

Contact Alex Scrivens, Performance Improvement Manager.

## Mid-Year Commentary by Performance Exception for the Development Management Committee

\*\*\*\*\* PERFORMANCE ABOVE TARGET \*\*\*\*\*

*Commentary is provided to explain why progress has exceeded target, with details of how this will be maintained.*

PM39: Net additional homes provided was 193, the target is 153.5, and last year's comparison figure was 133.

*Due to a number of large developments commencing there have been more completions than this time last year.*

PM38: Percentage of other applications determined within 8 weeks was 89.83%, the target is 80%, and last year's comparison figure was 83.9%.

*In earlier years the team has focussed on delivering good performance on major applications in accordance with government priorities. In more recent years that focus has been spread to all applications hence the performance recorded here. This has been helped through the introduction of a series of process and technological improvements, with further improvements planned for the coming months to help maintain this performance and so customer service. In addition, the planning officer team is currently fully staffed with experienced and qualified planners and the aim is to maintain that so the service continues to deliver this level of service.*

PM37: Percentage of minor applications determined within 8 weeks was 85.85%, the target is 60%, and last year's comparison figure was 73.9%.

*Officer comment: As PM38*

PM151: Percentage of speed of decisions on major planning applications (over a 2 year period) was 75.54%, target is 50%, and last year's comparison figure was 75.2%.

*Largely as PM38, with the measures to maintain good performance on major applications over the past 4 years now routine for all applications. This performance figure is influenced to a greater degree by the limited number of applications received in this category and the importance of external consultee advice to their determination which is often a cause of delayed decisions but is out of the control of the council. These make significant further improvements perhaps more difficult to achieve.*






PM152: Percentage of quality of decisions on major planning applications (over a 2 year period) was 3.59%, the target is 10%, and last year's comparison figure was 9.09%.

*The low figure of decisions overturned on appeal is reflective of efforts to negotiate improvements where feasible and so avoid refusing applications unnecessarily, the good knowledge and experience of staff in the team which is leading to the decisions made being supported by the planning inspectorate, and the improved efficiency of the 'back office' functions which is allowing officers more time to focus on improving schemes where possible.*




PM40: Number of affordable homes delivered (Gross) was 32, the target was 20, and last year's comparison figure was 8.

*Have a number of affordable homes being delivered via S106 agreements on sites in Warton, Staining and Kirkham on sites where negotiations with Registered Provider had been slow.*

## PERFORMANCE KEY ICON STATUS

	<b>Over Performance</b> – the indicator is over performing against target
	<b>On Track</b> – the indicator is performing within tolerance of target.
	<b>Cautionary Under Performance</b> – the indicator is moderately under performing. Whilst the indicator has slipped from target it maybe a minor blip overall or minor action will remedy it.
	<b>Under Performance</b> – the indicator is under performing against target.
<b>N/A</b>	<b>Not Applicable</b> – no comparable data available. This could be due to the methodology being change or being a new measure created.
	<b>Missing Data</b> – the indicator is missing data, this could be due to lag in data in the way the information is collated, or because its currently unavailable.

**APPENDIX 1: Performance Measures mid-year performance (1st April 2016 - 30th September 2016)**

Development Management						
Local Key Performance Indicators	Frequency	Good Performance Is	APR'15- SEP'15	APR'16- SEP'16	Target To Date	Status
PM39: Net additional homes provided	Monthly	Bigger is Better	133	<b>193</b>	153.5	
PM38: Percentage of other applications determined within 8 weeks	Quarterly	Bigger is Better	83.9	<b>89.83</b>	80	
PM37: Percentage of minor applications determined within 8 weeks	Quarterly	Bigger is Better	73.9	<b>85.85</b>	60	
PM151: Percentage of speed of decisions on major planning applications (over a 2 year period)	Quarterly	Bigger is Better	75.2	<b>75.54</b>	50	
PM40: Number of affordable homes delivered (Gross)	Quarterly	Bigger is Better	8	<b>32</b>	20	
PM152: Percentage of quality of decisions on major planning applications (over a 2 year period)	Quarterly	Smaller is Better	9.09	<b>3.59</b>	10	