| Appointment Date: | | Time:: | | |
|-------------------|------|---------------|-------------------------|--|
| Date of referral: | | Completed by: | Neil Fryer – Caseworker | |
| Case No: | CA - | Client No: | CL – CL - | |

| PERSONAL DETAILS: | | | | |
|----------------------|-------|---------------------------------|-------------------|--|
| Mr/Mrs/Miss/Ms | Name: | Date of Birth: | Age: | |
| | | | | |
| | | | | |
| | | | | |
| Address | | Telephone: (Contact name if dif | ferent to client) | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Any other occupants? | | | | |
| Referred by: | | | | |
| Contact info: | | | | |
| Reason for referral: | | | | |
| | | | | |
| | | | | |

TO BE COMPLETED WITH CLIENT

| HEALTH & WELLBEING: | | |
|---|--------|--|
| Long term health conditions | Yes/No | |
| Mobility issues | Yes/No | |
| Sensory impairments (vision/hearing) | Yes/No | |
| Had a fall inside house in last 12 months | Yes/No | |
| Carer / Support in place Cleaning/general chores/gardening | Yes/No | |
| Independent – e.g. Bus/Train/Shopping | Yes/No | |
| Does client have 'Lifeline' | Yes/No | Comments – Leaflet re Progress (Other providers available) |
| Ethnicity | | |

| BENEFITS & PENSIONS | | | |
|------------------------------|---|--|--|
| Attendance Allowance | PIP | | |
| State Pension | Disability Living Allowance (Care / Mobility) | | |
| Pension Credit | Council Tax Benefit | | |
| Private Pension | Employment Support Allowance | | |
| Other | None | | |
| OTHER COMMENTS/OBSERVATIONS: | | | |

| PROPERTY DETAILS: | | | | | | | | |
|-------------------|--------------------|-------------------|--------------|---------------------|-----------------------|----------|-------|-------|
| Туре | Detached | Semi | Terrace | House | Bungalow | Flat | Other | |
| Tenure | Owner/ Occupier | Private Tenant | LA Tenant | Shared Ownership | Housing Asso Name: | ociation | | Other |

| HOME SECURITY | | | |
|---------------------------------------|--------|-----|--|
| Is a Key Safe available? | Yes/No | £60 | |
| General - 5-lever locks / UPVC multi | | | |
| Locking system/ additional security? | | | |
| Chain / spyhole Approx. £3-£4 & £4-£5 | | | |
| OTHER COMMENTS/OBSERVATIONS: | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

| FIRE SAFETY | | | | |
|--|----------|------------------|--|--|
| Are smoke alarms working in property? How old / Correct locations / Recently Tested | Yes/No | Approx. £12 each | | |
| Is there a carbon monoxide monitor? | Yes/No | Approx. £20 each | | |
| Do fire and heaters appear to be in good working order and safely used? | Yes/No | | | |
| Any overloaded electrical sockets? Block Adaptors / Extension Leads | Yes/No | | | |
| OTHER COMMENTS/OBSERVATIONS: | <u>.</u> | · | | |
| Refer to Lancs Fire & Rescue | | | | |

| STAYING WARM | | |
|---|--------|--|
| Does home have working central heating? | Yes/No | |
| If no, describe heating arrangements | | |
| Has central heating been serviced last 2 years? | Yes/No | |
| Does the client use programmes controls? | Yes/No | demonstrate how to use them if required/possible |
| Is the property insulated (Loft &/or Cavity)? | Yes/No | |
| Does the client experience draughts | | |
| | | |
| OTHER COMMENTS/OBSERVATIONS: | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| Refer for CHiL (info provided) | | |

| Are there any areas the client has particular concern with in the home? | Yes/No | |
|--|--------|--|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

| GENERAL SAFETY INSIDE THE HOME | | | | | |
|--|------------|---|--|--|--|
| Bathroom / Kitchen / Liv | ing room(s |) / Bedroom(s) | | | |
| Would any area benefit from | Yes/No | | | | |
| grab rails or other aids? | | | | | |
| Bathing/showering Using Toilet | | | | | |
| Getting in/out of bed | | | | | |
| Chair raisers | | | | | |
| Perching Stools | | | | | |
| Trolley | | | | | |
| | | | | | |
| | | | | | |
| Additional handrail (s) | Yes/No | £80 approx. if private can be available at no cost on LCC A&A | | | |
| required on stairs? | | | | | |
| Improvements required to:- | Yes/No | | | | |
| Lighting | | | | | |
| Flooring | | | | | |
| Obstacles/trip hazards | | | | | |
| /trailing wires Does property appear to be in | Yes/No | | | | |
| good structural condition? | 163/110 | | | | |
| Any Evidence of mould or | Yes/No | | | | |
| damp? OTHER COMMENTS/OBSERVATIONS: | | | | | |
| OTHER CONNINENTS/OBSERVAT | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| Refer to Falls Team/OT | | | | | |

| Are there any | Yes/No | Note equipment/adaptations |
|---|--------|----------------------------|
| existing adaptations | | |
| or equipment in | | |
| place? | | |
| e.g. Zimmer/Rollator Grab Rails Toilet Frame/Raiser Perching Stool Bed Lever Outdoor Rail 2 nd Stair Rail Chair Risers Shower Stool/seat etc | | |
| | | |

| ENERAL SAFETY OUTSIDE THE HOME: | | |
|---|--------|--|
| Assisted Bins Service required? | Yes/No | |
| Improvements required for safe access into property? | Yes/No | Grab rails / handrails / steps / ramps |
| Improvements required for safety of paths and surfaces? | Yes/No | |
| Improvements required to exterior lighting? | Yes/No | |
| OTHER COMMENTS/OBSERVATIONS: | | |

| REFERRALS | | | | | | | |
|-----------------------|-----------|----------------------|---------|--|-----------|---------------------|--|
| | nt know i | f you think they o | could b | enefit from any of the follow | ving refe | errals) | |
| Falls Team | | Lancashire Carers | | LCC Social Services (OT) 0300 123 6720 | | Age UK/Age Concern | |
| LFRS 0800 169 1125 | | Citizens Advice | | Assisted technology Provider Progress Lifeline 01772 678910 | | Local Council | |
| CHiL | | Safe Trader | | Mobility Aids & Equipment | | Housing Association | |
| | | | | | | | |
| Other | | | | | | | |
| Client provi | ded infor | mation to enable | them t | o self-refer | | | |

| CLIENT CONSENT: | | | |
|---|-------|---|--------|
| I confirm the above information and give my consent to Preston Card applicable and only as agreed share with other agencies as discussed advice: | • | | |
| Signed (Client): | Date: | / | / 2021 |

| FURTHER HOME IMPROVEMENT AGENCY ACTI | FURTHER HOME IMPROVEMENT AGENCY ACTIONS: | | | |
|---|--|--|--|--|
| Handyperson visit required? | Yes/No | | | |
| Referral required to Technical Service? | Yes/No | | | |
| Further Caseworker Assistance? | Yes/No | | | |

Details:

Risk Assessment

Client Name & Address:

| Hazard | Risk Rating | | | Control Measures | Who is at Risk | |
|---|---|------------|-----------|---|----------------------------------|--|
| | Low | Med | High | | | |
| General Environment (Security of technician/caseworker/ Van, equipment etc). | | | | Ensure Van is secure and if appropriate park so that you can drive away without reversing or turning. Lone Worker Policy | Technician Case Worker | |
| Potential for violence, abuse, general safeguarding concerns. | | | | No lone visits, Lone worker policy | Technician Case Worker Client | |
| Dogs/other animals. | | | | Isolate animal if possible. Consult with owner and assess. | Technician Case Worker | |
| Cleanliness of environment for working – infections etc | | | | Use gloves and ensure that all equipment and clothing is cleaned after use. Clean cuts immediately. | Technician Case Worker | |
| Entrance and exit routes clear and able to carry equipment and materials. | | | | Assess easiest route and consult owner reference removal of obstacles or clearing of route. | Technician Case Worker | |
| Other hazards – Describe: | | | | | | |
| OVERALL RATING | | | | | | |
| Low Risk | No Furt | her action | required. | • | • | |
| Medium Risk | Ensure that control measures are in place and if necessary review whilst carrying out the job. | | | | | |
| High Risk | DO NOT proceed until management have been consulted and other control measures have been considered and put in place. | | | | | |
| Other Comments/Concerns | | | | | | |
| Name: | Neil F | ryer | | | | |
| Signature: | | | | Date: | / / 2021 | |

OFFICE USE ONLY:

| Rockwood Score (Include a D if required) | | | | |
|--|--|---|--|--|
| 1 Very Fit – People who are robust, active, energetic and | | 6 Moderately Frail – People need help with all outside | | |
| motivated. These people commonly exercise regularly. They are | | activities & with keeping house. Inside they often have | | |
| amongst the fittest for their age | | problems with stairs and need help with bathing and night | | |
| | | need minimal assistance (cuing, standby) with dressing. | | |
| 2 Well – People who have no active disease symptoms but are | | 7 Severely Frail – Completely dependent for personal care | | |
| less fit than category 1. Often they exercise or are very active | | from whatever cause (physical or cognitive). Even so they | | |
| occasionally, e.g. seasonally | | seem stable and not at high risk of dying (within 6 months) | | |
| 3 Managing Well – People whose medical problems are well | | 8 Very Seriously Frail – Completely dependent, approaching | | |
| controlled, but are not regularly active beyond routine walking. | | the end of life, they could not recover even from a minor | | |
| | | illness. | | |
| 4 Vulnerable – While not dependent on others for daily help, | | 9 Terminally III – Approaching the end of life. This category | | |
| often symptoms limit activities. A common complaint is being | | applies to people with a life expectancy <6 months, who are | | |
| "slowed up", and/or being tired during the day. | | not otherwise evidently frail. | | |
| 5 Mildly Frail – These people often have more evident slowing | | Scoring fragility in people with dementia the degree of frailty | | |
| and need help in high order IADLs (finances, transport, heavy | | corresponds to the degree of dementia:- | | |
| housework, medications). Typically mild frailty progressively | | Mild Dementia; forgetting details / repeating questions | | |
| impairs shopping and walking outside alone, meal preparation | | Moderate Dementia; recent memory impaired although can | | |
| and housework. | | remember past life. Can do personal care with prompting. | | |
| | | Severe Dementia; Cannot do personal care without help | | |

| Case Manager:- | Signposting on Case: | | |
|---|----------------------|---|--------|
| Update client info Update & Upload HHA | | | |
| | | | |
| Scan and save HHA Create Case Actions / Tasks | | | |
| | | | |
| Other actions: | | | |
| HIA initiated | | | |
| Order Equipment on spread sheet | | | |
| External referrals Initiated | | | |
| | | | |
| Signed: | Date: | / | / 2021 |

| Date | Action(s) | Update | Diary |
|------|-----------|--------|-------|
| | | | |
| | | | |
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