

INFORMATION ITEM

REPORT OF	MEETING	DATE	ITEM NO
DEVELOPMENT SERVICES DIRECTORATE	PLANNING COMMITTEE	13 JUNE 2018	9
YEAR-END PERFORMANCE 2017/18			

PUBLIC ITEM

This item is for consideration in the public part of the meeting.

SUMMARY OF INFORMATION

The report provides details of the key performance outcomes for the financial yearend 2017/18. Performance is reported against the targets set for the year and commentary is provided by performance exception.

SOURCE OF INFORMATION

The planning team input data into the InPhase corporate online system from service based performance data

LINK TO INFORMATION

<http://fyldeperformance.inphase.com> - Full Corporate Performance suite for Fylde Council

WHY IS THIS INFORMATION BEING GIVEN TO THE COMMITTEE?

The performance information is relevant to the committee terms of reference and the responsibility of the committee to monitor performance of the services within its remit.

FURTHER INFORMATION

Contact: Alex Scrivens, Performance & Improvement Manager (01253 658543 or alexs@fylde.gov.uk).

Year-end Commentary by Performance Exception for the Planning Committee

***** PERFORMANCE ABOVE TARGET *****

Commentary is provided to explain why progress has exceeded target, with details of how this will be maintained.

PM38: Percentage of other applications determined within 8 weeks is 92.90%, last year's out turn was 91.09%, and the target was 80%.

Technology and process improvements implemented during the last 2 years has helped the team maintain performance levels, despite some staff turnover during the year. Further improvements are planned in the coming months to ensure the performance will be maintained whilst not compromising customer service.

PM39: Net additional homes provided is 470 homes and last year's out turn was 455 homes, and the target was 415.

Due to a number of large developments commencing there have been more completions this year. It should be noted that due to the number of homes built in previous years being below 415, there is a requirement to make up the backlog by constructing 479 dwellings per annum for the remainder of the plan period (2032).

PM151: Percentage of decisions on major applications within 13 weeks (or where extensions agreed) is 89.23%, last year's out turn was 79.43%, and the target was 70%.

Technology and process improvements implemented during the last 2 years has helped the team maintain performance levels, despite some staff turnover during the year. Further improvements are planned in the coming months to ensure the performance will be maintained whilst not compromising customer service.

PM152: Percentage of major appeals allowed against all major application decisions (over last 2 yrs) is 8.03%, last year's out turn was 4.15%, and the target is 10%.

This figure has increased as a consequence of a larger percentage of appeals being allowed, with a significant proportion relating to residential schemes with developers making applications in advance of the adoption of the Fylde Local Plan to 2032. This Plan is expected to be adopted during summer 2018 which will provide greater certainty to the council's decisions on where such development should be directed.

PM37: Percentage of minor applications determined within 8 weeks is 90.80%, last year's out turn was 86.94%, and the target is 60%.

Technology and process improvements implemented during the last 2 years has helped the team maintain performance levels, despite some staff turnover during the year. Further improvements are planned in the coming months to ensure the performance will be maintained whilst not compromising customer service.

PM40: Number of affordable homes delivered (Gross) is 121 homes, last year's out turn was 40 homes, and the target is 30 homes.






The majority of new affordable housing delivered in the borough are provided through developer contributions on site or through financial contributions to enable delivery of off site affordable housing in partnership with Registered Housing Providers. The increase in the delivery of new homes has resulted in a greater number of affordable houses being provided by developers. In addition the council has used financial contributions secured under Sn 106 to assist Registered Housing Providers to deliver a number of schemes that would otherwise have been unviable.

***** PERFORMANCE BELOW TARGET *****

Commentary is provided to explain why performance is currently not on target, with details of any corrective action.

None to report.

PERFORMANCE KEY ICON STATUS

	Over Performance – the indicator is over performing against target
	On Track – the indicator is performing within tolerance of target.
	Cautionary Under Performance – the indicator is moderately under performing. Whilst the indicator has slipped from target it maybe a minor blip overall or minor action will remedy it.
	Under Performance – the indicator is under performing against target.
	Missing Data – the indicator is missing data, this could be due to lag in data in the way the information is collated, or because its currently unavailable.
N/A	Not Applicable – no comparable data available. This could be due to the methodology being change or being a new measure created.



APPENDIX 1: Performance Measures yearend performance (1st April 2017 – 31st March 2018)

Development Management						
Local Key Performance Indicators	Frequency	Good Performance Is	APR 2016 MAR 2017	APR 2017 MAR 2018	Year-end Target	Performance Status
PM39: Net additional homes provided	Monthly	Bigger is Better	455	470	415	
PM38: Percentage of other applications determined within 8 weeks	Quarterly	Bigger is Better	91.09	92.9	80	
PM152: Percentage of major appeals allowed against all major application decisions (over last 2 yrs)	Quarterly	Smaller is Better	4.15	8.03	10	
PM151: Percentage of decisions on major applications within 13 weeks (or where extensions agreed)	Quarterly	Bigger is Better	79.43	89.23	70	
PM37: Percentage of minor applications determined within 8 weeks	Quarterly	Bigger is Better	86.94	90.8	60	
PM40: Number of affordable homes delivered (Gross)	Quarterly	Bigger is Better	40	121	30	